### Outcomes Oriented?

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# Does Plan Design Help Participants Make Better Decisions?

### The PPA's Impact

- ► Automatic enrollment
- ► Contribution acceleration
- QDIAs



### Automatic Adoptions

#### Do you use automatic enrollment?

				F	Plan Size					
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B
Yes	40.8%	21.4%	24.2%	34.7%	45.5%	49.5%	55.5%	53.8%	64.5%	61.4%
No	52.9%	55.1%	63.6%	60.9%	52.1%	49.3%	44.0%	46.2%	34.9%	36.7%
Unsure	6.2%	23.5%	12.2%	4.4%	2.4%	1.1%	0.4%	0.0%	0.6%	1.9%

### Why Not More?

### Stepping Up?

Does your plan offer "auto escalation" (i.e., automatic deferral increases)?

Plan Size											
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B	
Yes	26.9%	10.6%	12.7%	19.1%	25.9%	35.2%	38.3%	44.3%	51.2%	54.2%	
No	62.3%	51.1%	68.9%	72.8%	68.4%	60.1%	59.1%	54.2%	48.2%	42.9%	
Unsure	10.8%	38.3%	18.4%	8.1%	5.7%	4.8%	2.6%	1.4%	0.6%	2.9%	

#### A Prospective Perspective

### When you implemented auto enrollment, which employee groups were included in the rollout?

				F	Plan Size					
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B
New / future employees	87.9%	73.3%	81.5%	86.9%	89.9%	87.1%	89.2%	90.8%	97.2%	92.5%
Existing employees not enrolled in plan	26.8%	33.3%	31.1%	26.1%	26.4%	28.6%	25.4%	28.3%	19.6%	21.4%
Existing employees enrolled in plan but contributing below the auto-deferral rate (opt-out auto- boost)	11.0%	5.6%	6.3%	9.9%	13.5%	12.9%	12.2%	14.7%	10.3%	9.1%
Existing employees enrolled in plan but not invested in the QDIA (opt-out re- enrollment)	2.1%	2.2%	1.0%	1.8%	1.4%	3.9%	0.5%	3.8%	3.7%	3.2%
Other	6.2%	10.0%	7.7%	7.2%	5.6%	6.7%	5.3%	3.8%	3.7%	6.4%

# Why Are We Leaving Them "Behind?"

### What About Outcomes?

How confident are you that most of your organization's employees will achieve their retirement income goals by age 65?

				F	Plan Size					
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B
Very confident	3.0%	7.0%	2.4%	1.4%	4.0%	1.6%	2.4%	4.3%	4.5%	2.5%
Confident	9.0%	8.9%	9.4%	8.8%	8.0%	9.5%	7.6%	9.0%	10.9%	11.8%
Somewhat confident	32.5%	25.7%	27.9%	32.6%	32.7%	31.6%	37.3%	36.8%	35.5%	38.4%
Only a little confident	28.6%	22.0%	27.9%	33.1%	28.9%	30.9%	29.5%	25.6%	30.0%	27.1%
Not at all confident	20.4%	24.3%	23.7%	15.0%	21.4%	23.0%	19.3%	22.6%	15.5%	11.8%
Unsure	6.4%	12.1%	8.8%	9.1%	5.0%	3.3%	3.9%	1.7%	3.6%	8.4%

### How important is it to you/your organization that your plan provide retirement income solutions to participants?

				F	Plan Size					
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B
Very important	41.1%	40.6%	39.5%	43.6%	47.7%	46.7%	33.8%	40.5%	43.6%	34.7%
Important	36.8%	24.5%	38.8%	37.1%	36.4%	35.5%	43.0%	33.6%	34.5%	36.6%
Somewhat important	16.9%	23.1%	17.1%	15.0%	11.5%	14.8%	18.8%	20.3%	15.5%	22.3%
Not at all important	2.7%	4.2%	1.8%	1.7%	2.9%	2.3%	2.8%	3.9%	4.5%	3.5%
Unsure	2.4%	7.5%	2.8%	2.5%	1.5%	0.7%	1.5%	1.7%	1.8%	3.0%

## Which of the following (if any) income-oriented products/services do you offer in your plan?

				F	Plan Size					
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B
In-plan annuities/income products offering guarantees	8.6%	6.2%	6.7%	7.6%	7.9%	7.7%	11.6%	9.2%	15.7%	10.7%
In-plan annuities NOT offering guarantees	5.3%	1.9%	3.2%	5.3%	5.5%	6.4%	6.8%	8.3%	4.6%	7.6%
Other (i.e., non-annuity) in-plan income products NOT offering guarantees (i.e., managed payout funds, etc.)	5.9%	1.4%	4.6%	5.0%	4.5%	5.4%	6.8%	11.4%	8.3%	10.7%
Unsure what type of income product(s) are offered	24.0%	38.1%	33.6%	29.2%	27.9%	22.4%	14.2%	10.9%	7.4%	8.6%
NONE - we do not offer any income-oriented products/services	60.2%	52.9%	54.5%	55.8%	57.9%	62.5%	66.1%	67.2%	69.4%	70.1%

# What Gets Measured...Matters

# Which of the following measures do you use to gauge the success of your DC plan?

Plan Size											
	Overall	<\$1MM	\$1MM- \$5MM	\$5MM- \$10MM	\$10MM- \$25MM	\$25MM- \$50MM	\$50MM- \$200MM	\$200MM- \$500MM	\$500MM- \$1B	>\$1B	
Participation rate	68.4%	41.1%	58.0%	69.7%	74.7%	73.4%	77.3%	78.9%	81.0%	80.3%	
Deferrals of various employee segments (e.g., highly vs. non-highly compensated)	34.1%	13.2%	23.3%	34.3%	42.2%	42.4%	41.3%	38.9%	42.3%	43.6%	
% of participants saving to match	28.4%	16.5%	23.6%	23.1%	29.0%	28.5%	32.7%	38.0%	39.9%	45.6%	
Projected monthly retirement income (i.e., \$X per month in retirement)	4.4%	2.6%	2.9%	2.6%	3.1%	4.1%	5.9%	6.7%	9.2%	11.1%	
Projected retirement income replacement	6.1%	3.5%	2.5%	3.0%	5.2%	6.3%	8.8%	9.6%	11.7%	18.4%	
% of participants with "appropriate" Asset allocations (i.e., close to target-date fund glide path, etc.)	15.5%	6.5%	5.3%	10.0%	14.7%	18.2%	23.4%	27.5%	30.1%	36.7%	
% of participants who increased deferral rates in the prior 12 months	9.1%	3.9%	6.3%	9.0%	10.8%	8.8%	11.6%	11.1%	15.3%	12.8%	
% of participants using advice tools/seminars offered through the plan	10.7%	3.0%	4.6%	7.7%	11.8%	11.9%	14.6%	18.1%	22.7%	22.3%	
Employee satisfaction surveys	20.1%	14.2%	19.4%	22.1%	23.1%	19.3%	20.2%	19.3%	20.2%	21.6%	
External/competitive benchmarking of plan design	25.8%	6.7%	14.9%	23.0%	27.4%	30.9%	34.4%	37.1%	42.9%	45.2%	
Have no formal plan success measures.	25.8%	50.1%	36.4%	24.6%	22.1%	19.3%	16.5%	15.5%	13.5%	14.1%	

# Can plan sponsors be "nudged" to make "better" choices?

# SHOULD they?

