

1999 HEALTH CONFIDENCE SURVEY

Wave II

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Phone #: () -	MGA #: EB-k	JOB #:
Respondent's name: _____	Date:	Q #:
State: State code:	Time start:	Time end:
Interviewer name, ID #:	QUOTAS:	Male 1 Female 2

Hello, my name is **[FIRST AND LAST NAME]**. I am calling from National Research, a research firm in Washington, D.C. May I speak to the youngest male, 21 years old or older, who lives in the household?

[WHEN APPROPRIATE PERSON IS ON THE PHONE:] We are calling tonight/today to ask people like yourself some questions about some important issues of concern to Americans today. This is not a sales call.

[IF NECESSARY: This is a national survey; your telephone number was selected at random.]

[IF NECESSARY: The length of the survey varies depending on your responses to the questions. We generally find that this survey takes about 20 minutes.]

D1. **[RECORD GENDER. DON'T ASK – JUST RECORD.]**

Male.....1
Female2

D2. To begin, I need to ask you a few questions so that I can determine the set of questions on the survey that best applies to you. First, in what year were you born?

19 _____

[IF 1978 OR LATER OR DON'T KNOW/REFUSED, THANK AND TERMINATE.]

1. Which one of the following issues do you believe is the most critical in America today? **[READ AND ROTATE 1 – 7. ACCEPT ONLY ONE RESPONSE.]**

- Crime.....1
- Health care2
- Drug abuse3
- Education4
- Cutting taxes.....5
- The economy.....6
- Social Security.....7
- [VOL]** Don't know8
- [VOL]** Refused9

2. How would you rate health care in America today? Would you say it is . . . **[READ 5 – 1]?**

- Excellent.....5
- Very good4
- Good.....3
- Fair2
- Poor.....1
- [VOL]** Don't know6
- [VOL]** Refused7

3. Over the last five years, would you say that **[READ A – C. DO NOT ROTATE.]** in America (has / have) gotten better, stayed the same or gotten worse?

		Better	Same	Worse	[VOL] DK	[VOL] REF
a.	Health care, in general	3	2	1	4	5
b.	Health insurance coverage	3	2	1	4	5
c.	Health care costs	3	2	1	4	5

[IF WORSE IN Q3C, ASK Q4. OTHERWISE SKIP TO Q5.]

4. Why do you say health care costs have gotten worse? **[DO NOT READ LIST. ACCEPT FIRST AND SECOND MENTION.] [IF NECESSARY, PROBE: Is there any other reason?]**

- Paying more now for health insurance01
- Cost of seeing a doctor has increased02
- Cost of going to the hospital has increased.....03
- Cost of prescription drugs has increased04
- Cost of lab services has increased05
- Cost of radiology (x-rays/ultrasound/MRIs, etc.) has increased06
- Paying more for services not covered by insurance07
- Paying more for medicines not covered by insurance08
- Other **[SPECIFY]**09
- _____ .09
- [VOL]** Don't know10
- [VOL]** Refused11

5. Which of the following comes closest to your view about the health care system in America today? **[READ 1 – 3. DO NOT ROTATE.]**

- The system needs major change 1
- The system needs some minor changes, or.....2
- The system does not need to be changed at all.....3
- [VOL]** Don't know4
- [VOL]** Refused5

6. Now I would like to ask you about some specific aspects of the health care you have received over the past two years. If you have not had any experience with any particular aspect of health care during this time, please let me know. What about **[READ A, THEN READ AND ROTATE B – H]**. Would you say you are extremely satisfied, very satisfied, somewhat satisfied, not too satisfied or not at all satisfied with that aspect?

[FIRST PROBE ON DON'T KNOW: Is that because you have not had any experience with it?]

[SECOND PROBE: Which of those categories would you lean toward?]

	Extremely Satis.	Very Satis.	Some-what Satis.	Not Too Satis.	Not at All Satis.	[VOL] DK	[VOL] REF	[VOL] NA
a. In general, the care you've received in the last two years	5	4	3	2	1	6	7	8
								[SKIP TO QD3]
b. The ability to choose your doctor	5	4	3	2	1	6	7	8
c. The quality of medical care you received	5	4	3	2	1	6	7	8
d. Paperwork for submitting claims	5	4	3	2	1	6	7	8
e. The cost of your health insurance	5	4	3	2	1	6	7	8
f. Health costs not covered by your insurance	5	4	3	2	1	6	7	8
g. Hospitals you have been treated at	5	4	3	2	1	6	7	8
h. Benefits covered by your insurer	5	4	3	2	1	6	7	8

D3. Now I have a few more questions about you and your household, so I can determine which questions best apply to you. What is your current marital status? Are you . . . **[READ 1 – 5]**? **[ACCEPT ONLY ONE RESPONSE. IF NOT MARRIED, LIVING WITH PARTNER AND (DIVORCED, SEPARATED, WIDOWED OR SINGLE), CODE AS 2.]**

- Married 1
- Not married, living with a partner 2
- Divorced or separated 3
- Widowed, or 4
- Single, never married 5
- [VOL] Don't know** 6
- [VOL] Refused** 7

D4. How many children under the age of 18 do you have some financial responsibility for?

- _____ children
- [VOL] Don't know98
- [VOL] Refused99

D5. Which of the following best describes your current employment status? Are you . . . **[READ 1 – 8]? [ACCEPT ONLY ONE RESPONSE. IF EMPLOYED AND (RETIRED, HOMEMAKER, STUDENT OR SOMETHING ELSE), CODE AS EMPLOYED.]**

- Self-employed.....01
- Employed part-time02
- Employed full-time03
- Retired04
- A homemaker05
- A full-time student.....06
- Unemployed or temporarily laid off, or.....07
- Something else **[PROBE: And what is that?]**08
- [VOL] Don't know09
- [VOL] Refused10

[IF RETIRED IN D5, ASK:]

D6. Do you do any full-time or part-time work for which you are paid?

- Yes1
- No2
- [VOL] Don't know3
- [VOL] Refused4

[IF SELF-EMPLOYED, EMPLOYED FULL-TIME OR EMPLOYED PART-TIME IN D5, ASK:]

D7. Have you retired from a previous career?

- Yes1
- No2
- [VOL] Don't know3
- [VOL] Refused4

[IF MARRIED IN D3, ASK:]

D8. Which of the following best describes your spouse's current employment status? **[READ 1 – 8. ACCEPT ONLY ONE RESPONSE. IF EMPLOYED AND (RETIRED, HOMEMAKER, STUDENT OR SOMETHING ELSE), CODE AS EMPLOYED.]**

- Self-employed.....01
- Employed part-time02
- Employed full-time03
- Retired04
- A homemaker05
- A full-time student.....06
- Unemployed or temporarily laid off, or.....07
- Something else **[PROBE: And what is that?]**08
- _____09
- [VOL] Don't know**09
- [VOL] Refused**10

7. Are you, yourself, currently covered by any form of health insurance, including a Health Maintenance Organization or HMO, a Preferred Provider Organization or PPO, Blue Cross Blue Shield plan, Medicare, Medicaid or some other plan?

- Yes 1
- No2
- [VOL] Don't know**3
- [VOL] Refused**4

[IF COVERED BY HEALTH INSURANCE IN Q7, ASK:]

8. Do you receive your primary health insurance coverage through . . . **[IF AGE <65, READ 1 – 9 AS APPROPRIATE. IF AGE 65+, READ 6 – 8, 1 – 5 AS APPROPRIATE, THEN 9. ACCEPT ONLY ONE RESPONSE.]**

[IF EMPLOYED IN D5 OR D6, READ:]

Your current employer or union.....01

[IF MARRIED IN D3 AND SPOUSE EMPLOYED IN D8, READ:]

Your spouse's employer or union.....02

A former employer or union03

Someone else's employer or union04

A plan you bought yourself, not through an employer05

Medicare.....06

Medicaid07

Another government program.....08

Or some other way **[PROBE: And what is that?]**09

_____09

[VOL] Don't know10

[VOL] Refused11

[IF MARRIED IN D3, ASK:]

9. Does your spouse receive their primary health insurance coverage through . . . **[IF R AGED <65, READ 1 – 10 AS APPROPRIATE. IF R AGED 65+, READ 6 – 8, 1 – 5 AS APPROPRIATE, THEN 9 – 10. STOP AFTER FIRST RESPONSE.]**

[IF EMPLOYED IN D5 OR D6 AND YES IN Q7, READ:]

Your current employer or union.....01

[IF SPOUSE EMPLOYED IN D8, READ:]

Your spouse's employer or union.....02

A former employer or union03

Someone else's employer or union04

A plan bought on their own, not through any employer05

Medicare.....06

Medicaid07

Another government plan08

Some other way **[PROBE: And what is that?]**

.....09

Or is your spouse not covered..... 10

[VOL] Don't know 11

[VOL] Refused 12

[IF HAVE CHILDREN FINANCIALLY RESPONSIBLE FOR IN D4, ASK:]

10. And (do your children / does your child) have their primary health insurance coverage through . . . **[READ 1 – 10 AS APPROPRIATE. STOP AFTER FIRST RESPONSE.]**

[IF EMPLOYED IN D5 OR D6 AND YES IN Q7, READ:]

Your current employer or union.....01

[IF SPOUSE EMPLOYED IN D8, READ:]

Your spouse's employer or union.....02

Another family member's plan03

A former employer or union04

A plan purchased for them, not through any employer.....05

Medicare.....06

Medicaid07

Another government plan08

Some other way **[PROBE: And what is that?]**

.....09

Or (are your children / is your child) not covered..... 10

[VOL] Don't know 11

[VOL] Refused 12

11. **[IF BORN BETWEEN 1934 AND 1943 AND Q8 NOT EQUAL TO 6, ASK:]** Next, I would like to know how confident you are about certain aspects of health care from now until you are eligible for Medicare. First, **[READ AND ROTATE A – C]**. Would you say you are extremely confident, very confident, somewhat confident, not too confident or not at all confident about that?

[ALL OTHERS, ASK:] Next, I would like to know how confident you are about certain aspects of health care during the next ten years. First, **[READ AND ROTATE A – C]**. Would you say you are extremely confident, very confident, somewhat confident, not too confident or not at all confident about that?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

	Extremely Confid.	Very Confid.	Some- what Confid.	Not Too Confid.	Not at All Confid.	[VOL] DK	[VOL] REF
a. You will be able to get the treatments you need.	5	4	3	2	1	6	7
[ASK HALF SAMPLE B1, HALF SAMPLE B2.]							
b1. You will be able to afford health care without suffering financial hardship.	5	4	3	2	1	6	7
b2. You will be able to afford health care without financial hardship.	5	4	3	2	1	6	7
[ASK HALF SAMPLE C1, HALF SAMPLE C2.]							
c1. You will have enough freedom to choose who provides your medical care.	5	4	3	2	1	6	7
c2. You will have enough choice about who provides your medical care.	5	4	3	2	1	6	7

[IF BORN IN 1934 OR LATER AND Q8 NOT EQUAL TO 6 ASK:]

12. Next, I would like to know how confident you are about certain aspects of health care once you become eligible for Medicare. First, **[READ AND ROTATE A – C]**. Would you say you are extremely, very, somewhat, not too or not at all confident about that?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

	Extremely Confid.	Very Confid.	Some- what Confid.	Not Too Confid.	Not at All Confid.	[VOL] DK	[VOL] REF
a. You will be able to get the treatments you need.	5	4	3	2	1	6	7
[ASK HALF SAMPLE B1, HALF SAMPLE B2.]							
b1. You will be able to afford health care without suffering financial hardship.	5	4	3	2	1	6	7
b2. You will be able to afford health care without financial hardship.	5	4	3	2	1	6	7
[ASK HALF SAMPLE C1, HALF SAMPLE C2.]							
c1. You will have enough freedom to choose who provides your medical care.	5	4	3	2	1	6	7
c2. You will have enough choice about who provides your medical care.	5	4	3	2	1	6	7

[UNINSURED SECTION – IF RESPONDENT NOT COVERED BY HEALTH INSURANCE IN Q7 (Q7 NOT EQUAL TO 1), ASK Q13 – Q20. OTHERWISE SKIP TO Q21.]

[IF SELF-EMPLOYED, EMPLOYED PART-TIME OR EMPLOYED FULL-TIME IN D5 OR D6 AND/OR SPOUSE EMPLOYED IN D8, ASK Q13. OTHERWISE SKIP TO Q17.]

13. Does your employer or union (or your spouse’s employer or union) offer you health insurance?
[DO NOT READ LIST.]

[IF YES, PROBE: Would that be your employer, your spouse’s employer or both employers?]

- Yes, respondent’s employer 1
- Yes, spouse’s employer 2
- Yes, both employers..... 3
- No 4
- [VOL]** Don't know 5
- [VOL]** Refused 6

[IF OFFERED INSURANCE BY EMPLOYER AND/OR SPOUSE’S EMPLOYER IN Q13, ASK Q14. OTHERWISE SKIP TO Q15.]

14. I am going to read you some reasons people give for not having health insurance. For each, please tell me whether it is a major reason, a minor reason or not a reason you do not currently have health insurance. First, **[READ AND ROTATE A – E, READ F LAST.]**. Would you say that is a major reason, a minor reason or not a reason you do not currently have health insurance?

[FIRST PROBE ON DON’T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

	Major Reason	Minor Reason	Not a Reason	[VOL] DK	[VOL] REF
a. The plan costs too much.	3	2	1	4	5
b. You are able to get the care you need without insurance.	3	2	1	4	5
c. The plan does not cover preexisting conditions.	3	2	1	4	5
d. The health plan that was offered to you was not a good plan.	3	2	1	4	5
e. You are healthy so you do not need health insurance.	3	2	1	4	5
f. Some other reason [PROBE: What is that?]	3	2	1	4	5

[ALL IN Q14, SKIP TO Q18.]

[IF NO, DON'T KNOW OR REFUSED IN Q13, ASK:]

15. Does your employer or union (or your spouse's employer or union) offer health insurance to any of its employees?

- Yes1
- No2
- [VOL]** Don't know3
- [VOL]** Refused4

[IF YES IN Q15, ASK:]

16. Why are you not eligible for this insurance? Is it because . . . **[READ 1 – 5 AS APPROPRIATE.]? [ACCEPT MULTIPLE RESPONSES.]**

- You are a contract or temporary employee1
- Your waiting period is not over2
- You are a part-time worker3
- [IF SPOUSE INSURED BY EMPLOYER IN Q9, READ:]** Your spouse's employer or union does not offer family coverage4
- Or for some other reason **[PROBE: What is that?]**5
- _____
- [VOL]** Don't know6
- [VOL]** Refused7

[ALL UNINSURED NOT IN Q14, ASK:]

17. I am going to read you some reasons people give for not having health insurance. For each, please tell me whether it is a major reason, a minor reason or not a reason you do not currently have health insurance. First, **[READ AND ROTATE A – D, READ E LAST.]**. Would you say that is a major reason, a minor reason or not a reason you do not currently have health insurance?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]

[SECOND PROBE: If you had to choose one category which would you choose?]

		Major Reason	Minor Reason	Not a Reason	[VOL] DK	[VOL] REF
a.	It costs too much to buy individual insurance coverage.	3	2	1	4	5
b.	You are able to get the care you need without insurance.	3	2	1	4	5
c.	You are healthy so you do not need health insurance.	3	2	1	4	5
d.	You have been denied individual insurance coverage.	3	2	1	4	5
e.	Some other reason [PROBE: What is that?]	3	2	1	4	5

[ALL UNINSURED, ASK:]

18. About how long have you been without health coverage? Has it been . . . **[READ 1 – 6.]?**

- Less than one month 1
- One to two months 2
- Three to six months 3
- Seven to twelve months 4
- One to two years 5
- More than two years 6
- [VOL]** Always / never had health insurance 7
- [VOL]** Don't know 8
- [VOL]** Refused 9

19. Have you ever heard about any low-cost or free insurance programs for the uninsured in your state?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

[IF YES IN Q19, ASK:]

20. Have you ever tried to get coverage under one of these programs, either for yourself or for one of your family members? **[DO NOT READ LIST.]**

[IF NECESSARY, PROBE: Was that for you (or for your spouse) (or for your child)?
ACCEPT MULTIPLE RESPONSES.]

- Yes, for self 1
- Yes, for spouse 2
- Yes, for child 3
- No 4
- [VOL]** Don't know 5
- [VOL]** Refused 6

[ALL RESPONDENTS, ASK:]

21. In the past two years, has there been a time when you thought you needed medical care but did not get it?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

[IF YES IN Q21, ASK:]

22. What was the main reason you did not get the medical care you needed? **[ACCEPT NO MORE THAN TWO RESPONSES.]**

[INSURED SECTION – IF RESPONDENT COVERED BY HEALTH INSURANCE IN Q7, ASK Q23 – Q31. OTHERWISE SKIP TO Q32.]

Now I would like to ask you some questions specifically about your current health insurance plan.

23. Approximately how long have you been covered by your current health insurance plan?

- _____ years
- Less than 6 months00
- 6 to 12 months.....01
- [VOL]** Don't know98
- [VOL]** Refused99

[IF HAVE NON-GOVERNMENT COVERAGE (Q8 = 1, 2, 3, 4, 5 OR 9), ASK Q23 – Q29. OTHERWISE SKIP TO Q30.]

24. Some plans charge less if you use a doctor from a list. They allow you to go to a doctor who is not on the list; however, you pay more to do this. Does your current plan work this way or not?

- Yes 1
- No2
- [VOL]** Don't know3
- [VOL]** Refused4

25. Some plans require you to sign up with one specific primary care doctor or group of doctors who provide all of your routine health care. Does your current plan work this way or not?

- Yes 1
- No2
- [VOL]** Don't know3
- [VOL]** Refused4

26. Some plans require you to have approval before they will pay for any of your costs for visiting a doctor who is not in the plan. Does your current plan work this way or not?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

27. Some plans require you to have a referral by a primary care doctor before you can see a specialist. Does your current plan work this way or not?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

28. Some plans allow you to go to any doctor and then submit your bill for reimbursement. There is no list of preferred doctors and you may see any doctor you choose. Does your plan work this way or not?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

29. Would you describe the plan you have as . . . **[READ 1 – 5]**?

- Traditional health insurance or fee for service plan 1
- An HMO or Health Maintenance Organization 2
- A Preferred Provider Organization 3
- A Point of Service plan 4
- Or some other type **[PROBE: What type is that?]** 5
- _____ 5
- [VOL]** Don't know 6
- [VOL]** Refused 7

[ALL WITH HEALTH INSURANCE, ASK:]

30. Overall, how satisfied are you with your current health insurance plan? Would you say you are . . . **[READ 5 – 1]**?

- Extremely satisfied5
- Very satisfied4
- Somewhat satisfied3
- Not too satisfied.....2
- Not at all satisfied1
- [VOL]** Don't know6
- [VOL]** Refused7

31. Are you now, or have you ever been, in a managed care health plan? **[DO NOT READ LIST.]**

[IF YES, PROBE: Are you in a managed care plan now or were you in one before?]

- Yes, currently enrolled.....1
- Yes, previously enrolled2
- Yes, both now and previously.....3
- No, never in a managed care plan4
- [VOL]** Don't know5
- [VOL]** Refused6

[ALL RESPONDENTS, ASK:]

32. How familiar would you say you are with managed care health plans? Would you say you are . . . **[READ 5 – 1]**?

- Extremely familiar5
- Very familiar4
- Somewhat familiar3
- Not too familiar2
- Not at all familiar.....1
- [VOL]** Don't know6
- [VOL]** Refused7

33. I would like to ask you to rate a few aspects of managed care health plans, regardless of whether or not you have had any personal experience with managed care. Would you say **[READ AND ROTATE A – G]** is excellent, very good, good, fair or poor?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

	Excellent	Very Good	Good	Fair	Poor	[VOL] DK	[VOL] REF
a. The quality of care available	5	4	3	2	1	6	7
b. The access to specialists	5	4	3	2	1	6	7
c. The choice of doctors	5	4	3	2	1	6	7
d. The cost	5	4	3	2	1	6	7
e. Access to preventive health care	5	4	3	2	1	6	7
f. Choice of hospitals	5	4	3	2	1	6	7
g. Access to experimental treatments	5	4	3	2	1	6	7

34. In general, are your opinions about managed care based on . . . **[ROTATE 1 – 3]**? **[ACCEPT ONLY ONE RESPONSE.]**

[IF NECESSARY, PROBE: Which one are your opinions primarily based on?]

- Your own experience with a managed care plan1
- What you've learned from friends and family2
- What you've seen, heard or read on television, in newspapers or other media3
- [VOL]** Other **[PROBE:** What is that?]4
- [VOL]** Don't know5
- [VOL]** Refused6

35. While the majority of Americans have health insurance, about 43 million people do not have any health insurance coverage. How much would you be willing to pay in additional taxes each year in order to guarantee that all Americans have health insurance? Would you pay . . . **[READ 1 – 5]**?

- Less than \$50 1
- \$50-\$99 2
- \$100-\$249 3
- \$250-\$499 4
- \$500 or more 5
- [VOL]** Nothing 6
- [VOL]** Don't know 7
- [VOL]** Refused 8

36. How important do you think each of the following goals should be when reforming our nation's health care system. First, **[READ AND ROTATE A - E]**. Do you think that should be a major goal, a minor goal or not a goal when reforming the health care system?

37. What do you think should be the most important goal?

[READ EACH THAT WAS A GOAL IN Q36. IF NO GOALS, READ A – E.]

		<u>Question 36</u>					<u>Q37</u>
		Major Goal	Minor Goal	Not a Goal	[VOL] DK	[VOL] REF	Most Impt. Goal
a.	Providing health insurance coverage to all Americans	3	2	1	4	5	1
b.	Making health care more affordable	3	2	1	4	5	2
c.	Making sure people can select the doctor or hospital of their choice	3	2	1	4	5	3
d.	Providing high quality health care	3	2	1	4	5	4
e.	Making sure the system supports the development of new medical technologies	3	2	1	4	5	5
	[VOL] Don't know						6
	[VOL] Refused						7

38. How confident are you about the following aspects of the health care system? What about **[READ AND ROTATE A – H. IF INSURED IN Q7, ALSO READ AND ROTATE I – J.]**. Would you say you are extremely confident, very confident, somewhat confident, not too confident or not at all confident with that aspect?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

	Extremely Confid.	Very Confid.	Some- what Confid.	Not Too Confid.	Not at All Confid.	[VOL] DK	[VOL] REF
a. You are able to choose your own doctor or hospital.	5	4	3	2	1	6	7
b. You will be able to see a health care specialist if you need one.	5	4	3	2	1	6	7
c. Your doctor's treatment will be based on your health needs rather than the cost of your care.	5	4	3	2	1	6	7
d. Your doctors will advise you of all possible treatment options whether they are covered by your insurance or not.	5	4	3	2	1	6	7
e. Doctors are up-to-date on information about medicine and medical conditions.	5	4	3	2	1	6	7
f. Hospitals deliver quality medical care.	5	4	3	2	1	6	7
g. Your pharmacist will fill your prescription correctly.	5	4	3	2	1	6	7
h. Your medical records are confidential.	5	4	3	2	1	6	7
i. There is a system in place that will allow you to get a fair review if health insurance coverage is denied.	5	4	3	2	1	6	7
j. You clearly understand what benefits are and are not covered by your health insurance plan.	5	4	3	2	1	6	7

39. How confident are you that you will be able to afford to pay for nursing home care if you or a family member needed it? Are you . . . **[READ 5-1]**?

- Extremely confident5
- Very confident4
- Somewhat confident.....3
- Not too confident2
- Not at all confident.....1
- [VOL]** Don't know6
- [VOL]** Refused7

[IF NOT ON MEDICARE IN Q8, ASK:]

40. When you become eligible for Medicare, do you think that you will receive benefits from Medicare that are of better value, equal value or worse value than the benefits received by retirees today?

- Better value than the benefits received by retirees today, or.....3
- Equal value to the benefits received by retirees today2
- Worse value than the benefits received by retirees today1
- [VOL]** Don't know4
- [VOL]** Refused5

41. Now I am going to read you three statements that describe different views of the Medicare program today. Which one comes closest to your view? **[READ 1 – 3.]**

- Medicare is headed for a financial crisis.....1
- Medicare has major problems, but is not facing a financial crisis....2
- Medicare has minor problems.3
- [VOL]** Don't know4
- [VOL]** Refused5

42. The federal government has reported that the Medicare system is facing financial pressures. If changes must be made to ensure that the program remains financially sound, would you favor or oppose the following changes. First, **[READ AND ROTATE A - G]**? Would you strongly favor, somewhat favor, somewhat oppose or strongly oppose that?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

	Strongly Favor	Some-what Favor	Some-what Oppose	Strongly Oppose	[VOL] Depends	[VOL] DK	[VOL] REF
a. Increasing the amount Medicare recipients pay when they receive care	4	3	2	1	5	6	7
b. Increasing payroll taxes for current workers	4	3	2	1	5	6	7
c. Increasing the eligibility age for Medicare to 67	4	3	2	1	5	6	7
d. Requiring seniors with income above \$50,000 to pay higher Medicare premiums	4	3	2	1	5	6	7
e. Reducing payments to doctors and hospitals for treating people covered by Medicare	4	3	2	1	5	6	7
f. Allowing Medicare beneficiaries to choose from many private health plans, where the government contributes a fixed amount to the cost of the plan	4	3	2	1	5	6	7
g. Using the budget surplus to pay some of the costs of Medicare	4	3	2	1	5	6	7

43. The Medicare program does not currently cover the cost of prescription drugs. Some people would like to add this benefit to Medicare, even though it means that Medicare will incur higher costs. Others oppose it because it may mean an increase in premiums, taxes or both. With this said, would you favor or oppose expanding Medicare to cover prescription drugs?
[FOLLOW UP:] Is that strongly or somewhat (favor/oppose)?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean towards?]
[SECOND PROBE: If you had to choose one category which would you choose?]

- Strongly Favor4
- Somewhat Favor3
- Somewhat Oppose2
- Strongly Oppose.....1
- [VOL]** Depends5
- [VOL]** Don't know6
- [VOL]** Refused7

44. Have you used the Internet or World Wide Web to obtain medical information?

- Yes1
- No2
- [VOL]** Don't know3
- [VOL]** Refused4

45. Which of the following statements most closely reflects your view of the medical information available on the Internet or World Wide Web? **[READ 1 - 3]?**

- The medical information on the Internet or World Wide Web is reliable1
- Some of the medical information on the Internet or World Wide Web is reliable, but a lot of it is not.....2
- None of the medical information available on the Internet or World Wide Web is reliable.....3
- [VOL]** Don't know4
- [VOL]** Refused5

Now, I just have a few questions for statistical purposes.

D9. First, what was the highest grade of school or year of college that you completed? **[DO NOT READ LIST.]**

- Some high school or less1
- High school graduate2
- Some college.....3
- Trade or business school4
- College graduate5
- Post graduate work6
- Graduate degree7
- [VOL]** Don't know8
- [VOL]** Refused9

[IF SELF-EMPLOYED, EMPLOYED FULL-TIME OR EMPLOYED PART-TIME IN D5 OR D6, ASK:]

D10. Approximately, how many people are currently employed by the company you work for? Please include both full- and part-time workers at all locations and sites.

- Fewer than 10 employees1
- 10 to 49 employees2
- 50 to 99 employees3
- 100 to 249 employees4
- 250 to 499 employees5
- 500 to 999 employees6
- 1,000 or more employees7
- [VOL]** Don't know8
- [VOL]** Refused9

D11. In general, how would you rate your health? Would you say it is . . . **[READ 5 – 1]?**

- Excellent5
- Very good4
- Good.....3
- Fair2
- Poor1
- [VOL]** Don't know6
- [VOL]** Refused7

D12. Even people considered to be in good health sometimes have serious health conditions that require frequent visits to the doctor and constant monitoring. Do you have such a condition?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

D13. How many times have you seen a doctor in the past year? **[THIS INCLUDES ALL TYPES OF DOCTORS.]**

- Number of times: _____
- [VOL]** Don't know 998
- [VOL]** Refused 999

[IF FEMALE AND D13 > 0 AND AGE < 50, ASK:]

D14. (How many of these visits were / Was this visit) related to a pregnancy?

- Number of times: _____
- [VOL]** Don't know 998
- [VOL]** Refused 999

D15. Have you, or any member of your family who lives with you, had a serious illness, chronic condition, injury or disability that has required extensive medical care in the last 12 months?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

[IF YES IN D15, ASK:]

D16. Was it you or a family member? **[DO NOT READ LIST. IF FAMILY MEMBER, PROBE: Was it your (spouse / partner), a child, a parent or someone else in your household? ACCEPT MULTIPLE RESPONSES.]**

- Respondent 1
- Spouse / partner 2
- Child 3
- Parent 4
- Someone else in household 5
- [VOL]** Don't know 6
- [VOL]** Refused 7

D17. Do you consider yourself: African-American, Hispanic or Latino, Asian-American, White or of some other racial background?

- White 1
- African-American/Black 2
- Hispanic/Latino 3
- Asian 4
- Other **[SPECIFY]** 5
- _____ 5
- [VOL]** Don't know 6
- [VOL]** Refused 7

[IF NOT HISPANIC / LATINO IN D17, ASK:]

D18. Are you of Hispanic, Latin or Puerto Rican origin?

- Yes 1
- No 2
- [VOL]** Don't know 3
- [VOL]** Refused 4

D19. Finally, in 1998, was your total household income, before taxes, over or under \$40,000?

- [IF UNDER \$40,000:]** Was it over or under \$20,000?
- [IF UNDER \$20,000:]** Was it over or under \$10,000?
- [IF OVER \$20,000:]** Was it over or under \$30,000?
- [IF OVER \$40,000:]** Was it over or under \$75,000?
- [IF UNDER \$75,000:]** Was it over or under \$50,000?
- [IF OVER \$75,000:]** Was it over or under \$100,000?

Less than \$10,000	01
\$10,000 - \$19,999	02
\$20,000 - \$29,999	03
\$30,000 - \$39,999	04
\$40,000 - \$49,999	05
\$50,000 - \$74,999	06
\$75,000 - \$99,999	07
\$100,000 or more	08
[VOL] Don't know	09
[VOL] Refused	10

[THANK RESPONDENT AND TERMINATE INTERVIEW.]