

HEALTH STATUS DIFFERENCES

Persons reporting fair or poor health are generally less happy with the health care they have received, less satisfied with the health care system, and have less confidence in the future of health care in the United States, compared with persons reporting good health.

Satisfaction With Health Care Received

Healthy Americans are more likely than unhealthy Americans to be satisfied with various aspects of the health care they received in the last two years.

Aspect of Health Care	Percentage Not Satisfied		
	Excellent or Very Good Health	Good Health	Fair or Poor Health
Out-of-pocket costs	30%	39%	49%
Insurance costs	28	36	42
Paperwork for claims	17	23	27
Ability to choose doctor	18	22	26
General care received	9	14	22
Hospitals treated at	7	10	23
Quality of care received	7	11	15

Unhealthy Americans are more likely than healthy Americans to report that in the past two years there had been a time they thought they needed medical care but did not get it.

Health Status	Time When Needed Medical Care Was Not Obtained
Excellent or very good health	14%
Good health	19
Fair or poor health	30

Healthy Americans are more likely than unhealthy Americans to be satisfied with their current health insurance plan.

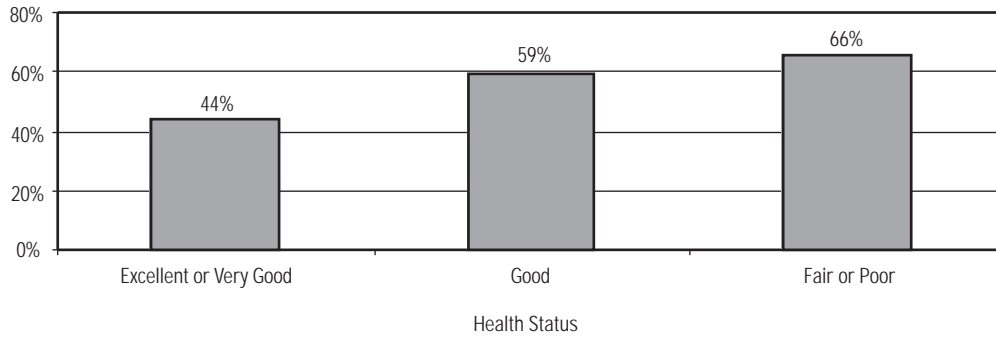
Health Status	Extremely or Very Satisfied With Health Plan
Excellent or very good health	56%
Good health	46
Fair or poor health	40

(continued)

Views About the Health Care System

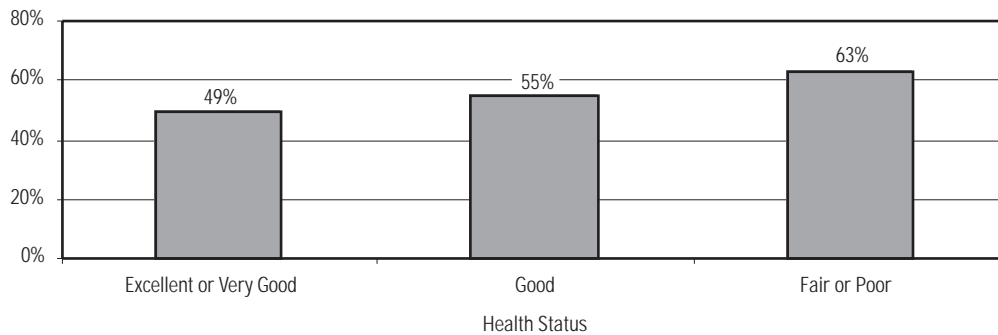
Unhealthy persons are more likely than healthy persons to rate health care in America as fair or poor.

Percentage of Americans Giving a Fair or Poor Rating to Health Care in America Today, by Health Status



Unhealthy persons are more likely than healthy persons to indicate that the U.S. health care system needs major change.

Percentage of Americans Suggesting That the U.S. Health Care System Needs Major Change, by Health Status



Confidence in Health Care System

Unhealthy persons are more likely than healthy persons to be not confident in various aspects of health care in the next 10 years.

Aspect of Health Care	Percentage Not Confident		
	Health Status		
	Excellent or Very Good	Good	Fair or Poor
Afford health care without financial hardship	30%	42%	56%
Freedom to choose provider	30	36	44
Able to get needed treatments	18	27	40

Source: 1999 Health Confidence Survey.