

# 2001 Health Confidence Survey Wave IV

(Weighted n=1001)

## D1. GENDER.

	<b>Total (n=1001)</b>
Male	48%
Female	52

## D2. To begin, I need to ask you a few questions so that I can determine the set of questions on the survey that best applies to you. First, in what year were you born?

	<b>Total (n=1001)</b>
Under 25	8%
25 to 34	20
35 to 44	24
45 to 54	19
55 to 64	12
65 to 74	9
75 or older	8

1. Which one of the following issues do you believe is the most critical in America today?  
**[READ AND ROTATE 1 – 7. ACCEPT ONLY ONE RESPONSE.]**

	<b>Total (n=1001)</b>
Education	23%
Health care	20
Crime or violence	19
The economy	13
Social Security	9
Taxes	7
National defense	4
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	*

2. How would you rate the health care system in America today? Would you say it is . . .  
**[READ 5 – 1]?**

	<b>Total (n=1001)</b>
Excellent	3%
Very good	11
Good	32
Fair	32
Poor	21
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	-

3. Now I would like to ask you about some specific aspects of the health care you have received over the past two years. If you have not had any experience with any particular aspect of health care during this time, please let me know. What about **[READ A, THEN READ AND ROTATE B – G]**. Would you say you are extremely satisfied, very satisfied, somewhat satisfied, not too satisfied or not at all satisfied with that aspect?

**[FIRST PROBE ON DON'T KNOW:** Is that because you have not had any experience with it?]

**[SECOND PROBE:** Which of those categories would you lean toward?]

	Extremely Satis.	Very Satis.	Some-what Satis.	Not Too Satis.	Not at All Satis.	[VOL] DK	[VOL] REF	[VOL] NA
a. In general, the care you have received in the last two years (n=1001)	10%	33	39	5	4	1	*	7
								<b>[SKIP TO D3]</b>
(n=927, b-g)								
b. The ability to choose your doctor	19%	38	25	9	8	*	*	1
c. The quality of medical care you received	14%	43	34	5	2	*	*	1
d. The cost of your health insurance	11%	20	30	16	16	2	*	4
e. Costs of health care services not covered by your insurance	8%	18	30	17	20	2	*	6
f. Hospitals where you have been treated	16%	33	26	4	4	3	*	14
g. The ability to get referrals to specialists	14%	33	25	8	7	4	*	9

D3. Now I have a few more questions about you and your household, so I can determine which questions best apply to you. What is your current marital status? Are you . . . **[READ 1 – 5]? [ACCEPT ONLY ONE RESPONSE. IF NOT MARRIED, LIVING WITH PARTNER AND (DIVORCED, SEPARATED, WIDOWED OR SINGLE), CODE AS 2.]**

	Total (n=1001)
Married	57%
Single, never married	15
Divorced or separated	13
Widowed, or	10
Not married, living with a partner	5
<b>[VOL]</b> Don't know	-
<b>[VOL]</b> Refused	*

\* Less than 0.5%

D4. How many children under the age of 18 do you have some financial responsibility for?

	<b>Total (n=1001)</b>
None	56%
One	16
Two	15
Three	8
Four or more	4
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	*

D5. Which of the following best describes your current employment status? Are you . . .  
**[READ 1 – 9]? [ACCEPT ONLY ONE RESPONSE. IF EMPLOYED AND (RETIRED, HOMEMAKER, STUDENT OR SOMETHING ELSE), CODE AS EMPLOYED.]**

	<b>Total (n=1001)</b>
Employed full-time	47%
Employed part-time	7
Self-employed	9
Retired	18
A homemaker	6
Unemployed or temporarily laid off, or	5
Disabled	4
A full-time student	2
Something else <b>[PROBE: And what is that?]</b>	1
<b>[VOL]</b> Don't know	-
<b>[VOL]</b> Refused	-

**[IF MARRIED (D3 = 1), ASK:]**

D6. Is your spouse employed?

	<b>Total (n=570)</b>
Yes	67%
No	33
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	-

\* Less than 0.5%

4. Are you, yourself, currently covered by any form of health insurance? **[IF RESPONDENT HESITATES OR RESPONDS NO/DK/REF, CONTINUE:** This would include a Health Maintenance Organization or HMO, a Preferred Provider Organization or PPO, Blue Cross Blue Shield plan, Medicare, Medicaid or some other plan?]

	<b>Total (n=1001)</b>
Yes	88%
No	11
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	-

**[IF COVERED BY HEALTH INSURANCE (Q4 = 1), ASK:]**

5. Do you receive your primary health insurance coverage through . . . **[IF D2 > 1935, READ 1 – 9 AS APPROPRIATE. IF D2 ≤ 1935, READ 6 – 8, 1 – 5 AS APPROPRIATE, THEN 9. ACCEPT ONLY ONE RESPONSE.]**

	<b>Total (n=886)</b>
<b>[IF EMPLOYED OR RETIRED (D5 = 1 – 4), READ:]</b> Your current employer or union	41%
<b>[IF SPOUSE EMPLOYED (D6 = 1), READ:]</b> Your spouse's employer or union	16
A former employer or union	6
Someone else's employer or union	2
A plan you bought yourself, not through an employer	5
Medicare	23
Medicaid	3
Another government program	2
Or some other way <b>[PROBE:</b> And what is that?]	1
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	-

**[IF COVERED THROUGH EMPLOYER OR UNION (Q5 = 1-4), ASK:]**

6. Is that through an employer or through a union?

	<b>Total (n=600)</b>
Employer	93%
Union	5
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	-

\* Less than 0.5%

**[IF MARRIED (D3 = 1) OR IF FINANCIALLY RESPONSIBLE FOR CHILDREN (0 < D4 < 98), ASK:]**

7. Do other members of your immediate family have health insurance coverage?

	<b>Total (n=709)</b>
Yes	90%
No	9
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	-

**[IF FAMILY MEMBER NOT COVERED (Q7 = 2), ASK:]**

8. Who does not have coverage? **[ACCEPT MULTIPLE RESPONSES.]**

	<b>Total (n=64)</b>
Spouse	53%
Child	45
Other <b>[SPECIFY]</b>	2
<b>[VOL]</b> Don't know	4
<b>[VOL]</b> Refused	13

9. **[IF D2 BETWEEN 1936 AND 1945 AND NOT ON MEDICARE (Q5 ≠ 6), ASK:]** Next, I would like to know how confident you are about certain aspects of health care from now until you are eligible for Medicare. First, **[READ AND ROTATE A – D]**. Would you say you are extremely confident, very confident, somewhat confident, not too confident or not at all confident about that?

**[ALL OTHERS, ASK:]** Next, I would like to know how confident you are about certain aspects of health care during the next ten years. First, **[READ AND ROTATE A – D]**. Would you say you are extremely confident, very confident, somewhat confident, not too confident or not at all confident about that?

**[FIRST PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

**[SECOND PROBE:** If you had to choose one category which would you choose?]

	Extremely Confid.	Very Confid.	Some- what Confid.	Not Too Confid.	Not at All Confid.	[VOL] DK	[VOL] REF
(n=1001)							
a. You will be able to get the treatments you need.	8%	26	41	14	9	2	1
b. You will be able to afford health care without financial hardship.	6%	16	38	20	18	2	*
c. You will have enough choice about who provides your medical care.	8%	23	38	18	12	1	*
d. You will be able to afford prescription drugs without financial hardship.	10%	17	35	18	20	1	*

\* Less than 0.5%

**[IF D2 ≥ 1936 AND NOT ON MEDICARE (Q5 ≠ 6) ASK:]**

10. Next, I would like to know how confident you are about certain aspects of health care once you become eligible for Medicare. First, **[READ AND ROTATE A – D]**. Would you say you are extremely, very, somewhat, not too or not at all confident about that?

**[FIRST PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

**[SECOND PROBE:** If you had to choose one category which would you choose?]

(n=794)		Extremely Confid.	Very Confid.	Some- what Confid.	Not Too Confid.	Not at All Confid.	[VOL] DK	[VOL] REF
a.	You will be able to get the treatments you need.	5%	16	40	20	17	2	*
b.	You will be able to afford health care without financial hardship.	4%	11	34	25	25	2	*
c.	You will have enough choice about who provides your medical care.	4%	14	38	23	19	3	*
d.	You will be able to afford prescription drugs without financial hardship.	4%	11	32	26	25	2	1

\* Less than 0.5%

June 4, 2001

**[UNINSURED SECTION – IF RESPONDENT NOT COVERED BY HEALTH INSURANCE (Q4 ≠ 1), CONTINUE. ELSE SKIP TO TEXT BEFORE Q20.]**

11. About how long have you been without health insurance coverage? **[DO NOT READ LIST.]**

	<b>Total (n=116)</b>
Less than 3 months	9%
3 to 6 months	10
7 to 11 months	8
1 to 2 years	17
3 to 4 years	14
5 to 9 years	12
10 to 19 years	12
20 years or more	8
<b>[VOL]</b> Always/ never had health insurance	8
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	*

**[IF PREVIOUSLY HAD INSURANCE (Q11 ≠ 97), ASK:]**

12. Thinking back to when you last had health insurance coverage, did you receive that coverage through . . . **[READ 1 – 9]?**

	<b>Total (n=106)</b>
<b>[IF EMPLOYED OR RETIRED (D5 = 1 – 4), READ:]</b>	
Your current employer or union	15%
Your spouse's employer or union	14
A former employer or union	33
Someone else's employer or union	6
A plan you bought yourself, not through an employer	3
Medicare	5
Medicaid	10
Another government program	2
Or some other way <b>[PROBE: And what is that?]</b>	2
<b>[VOL]</b> Don't know	7
<b>[VOL]</b> Refused	4

\* Less than 0.5%

13. **[IF NEVER HAD COVERAGE (Q11 = 97), ASK:]** Has an employer or union ever offered you any health insurance coverage that you decided not to take?

**[ALL OTHERS, ASK:]** Since you discontinued or lost your health insurance coverage, has an employer or union offered you any coverage that you decided not to take?

	<b>Total (n=116)</b>
Yes	18%
No	75
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	4

14. How much would you be willing to pay for health insurance so that you could get affordable health care for yourself when you needed it? Would you be willing to pay \$50 a month?

**[IF NO:]** Would you be willing to pay \$10 a month?

**[IF NO:]** Would you be willing to pay anything for health insurance coverage?

**[IF YES:]** Would you be willing to pay \$25 a month?

**[IF YES:]** Would you be willing to pay \$150 a month?

**[IF NO:]** Would you be willing to pay \$100 a month?

**[IF YES:]** Would you be willing to pay \$200 a month?

	<b>Total (n=116)</b>
Nothing	3%
\$1 to \$9	-
\$10 to \$24	2
\$25 to \$49	9
\$50 to \$99	29
\$100 to \$149	27
\$150 to \$199	14
\$200 or more	10
Did not complete series	*
<b>[VOL]</b> Don't know	5
<b>[VOL]</b> Refused	-

\* Less than 0.5%

15. Suppose you were going to get health insurance on your own. Which would you be most concerned about covering: hospital costs, doctor visits, or prescription drugs? **[ACCEPT ONLY ONE RESPONSE. IF NECESSARY, PROBE: Which one of these are you most concerned about?]**

	<b>Total</b>
	<b>(n=116)</b>
Hospital costs	60%
Prescription drugs	22
Doctor visits	16
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	1

16. Please tell me how concerned you are about each of the following. First, **[READ AND ROTATE A-E]**. Are you extremely concerned, very concerned, somewhat concerned, not too concerned, or not at all concerned about it?

**[FIRST PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

**[SECOND PROBE:** If you had to choose one category which would you choose?]

		Extreme Concern	Very Concern	Some- what Concern	Not Too Concern	Not at All Concern	[VOL] DK	[VOL] REF
	(n=116)							
a.	Being able to afford routine health care	33%	26	27	10	4	-	-
b.	Being able to afford emergency health care	43%	28	20	4	3	-	1
c.	Being denied health care	32%	27	17	10	13	1	-
d.	Getting poorer quality health care	31%	35	17	9	7	*	-
e.	Being able to afford prescription drugs	32%	38	19	9	2	-	-

\* Less than 0.5%  
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17. **[IF WITHOUT HEALTH INSURANCE FOR MORE THAN TWO YEARS, ASK:]** In the past two years, have you ever delayed getting or decided not to get health care when you thought you needed it?

**[ALL OTHERS, ASK:]** Since you discontinued or lost your health insurance coverage, have you ever delayed getting or decided not to get health care when you thought you needed it?

**[IF YES, PROBE** Did you delay getting care or not get care at all?]

	<b>Total (n=116)</b>
Yes, delayed care	22%
Yes, decided not to get care	12
Yes, both delayed and decided not to get care	10
No	52
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	1

18. **[IF WITHOUT HEALTH INSURANCE FOR MORE THAN TWO YEARS, ASK:]** In the past two years, have medical bills been a major source of financial stress, a minor source of financial stress, or not a source of financial stress?

**[ALL OTHERS, ASK:]** Since you discontinued or lost your health insurance coverage, have medical bills been a major source of financial stress, a minor source of financial stress, or not a source of financial stress?

	<b>Total (n=116)</b>
Major source	24%
Minor source	26
Not a source	48
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	1

19. Have you ever heard about any low-cost or free insurance programs for uninsured adults or children in your state?

	<b>Total (n=116)</b>
Yes	31%
No	68
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	-

**[INSURED SECTION – IF RESPONDENT COVERED BY HEALTH INSURANCE (Q4 = 1), CONTINUE. ELSE SKIP TO Q38.]**

Now I would like to ask you some questions specifically about your current health insurance plan.

20. Approximately how long have you been covered by your current health insurance plan?  
**[DO NOT READ LIST.]**

	<b>Total (n=886)</b>
Less than 3 months	2%
3 to 6 months	7
7 to 11 months	11
1 to 2 years	20
3 to 4 years	11
5 to 9 years	16
10 to 19 years	18
20 years or more	12
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	-

- 25A. *[Split sample with Q25B]* Overall, how satisfied are you with your current health insurance plan? Would you say you are . . . **[READ 5 – 1]?**

**[PROBE ON DON'T KNOW: Which of those categories would you lean towards?]**

	<b>Total (n=445)</b>
Extremely satisfied	14%
Very satisfied	38
Somewhat satisfied	35
Not too satisfied, or	8
Not at all satisfied	3
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	*

**[IF ON MEDICARE (Q5 = 6) OR D2 <= 1935, SKIP TO Q25B.]**

21. Some health plans charge less if you use a doctor from a list. They allow you to go to a doctor who is not on the list; however, you pay more to do this. Does your current plan work this way or not?

	<b>Total (n=681)</b>
Yes	63%
No	31
<b>[VOL]</b> Don't know	6
<b>[VOL]</b> Refused	-

\* Less than 0.5%

22. Some health plans require you to sign up with one specific primary care doctor or group of doctors who provide all of your routine health care. Does your current plan work this way or not?

	<b>Total (n=681)</b>
Yes	57%
No	39
<b>[VOL]</b> Don't know	4
<b>[VOL]</b> Refused	-

23. Some health plans require you to have approval before they will pay for any of your costs for visiting a doctor who is not in the plan. Does your current plan work this way or not?

	<b>Total (n=681)</b>
Yes	52%
No	37
<b>[VOL]</b> Don't know	10
<b>[VOL]</b> Refused	-

24. Some health plans require you to have a referral by a primary care doctor before you can see a specialist. Does your current plan work this way or not?

	<b>Total (n=681)</b>
Yes	71%
No	24
<b>[VOL]</b> Don't know	5
<b>[VOL]</b> Refused	-

- 25.B *[Split sample with Q25A]* Overall, how satisfied are you with your current health insurance plan? Would you say you are . . . **[READ 5 – 1]**?

**[PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

	<b>Total (n=441)</b>
Extremely satisfied	11%
Very satisfied	41
Somewhat satisfied	36
Not too satisfied, or	7
Not at all satisfied	4
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	-

**[IF HAVE EMPLOYER-BASED COVERAGE (Q5 = 1 – 4), CONTINUE. ELSE SKIP TO Q38.]**

26. Does (your / your spouse's / the) (employer / union) offer you a choice of different health plans?

	<b>Total (n=583)</b>
Yes	57%
No	40
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	-

**[IF NOT OFFERED A CHOICE OF PLANS (Q26 = 2, 3, 4), ASK:]**

27. Do you think (your / your spouse's / the) (employer / union) should offer you a choice of health plans?

	<b>Total (n=251)</b>
Yes	61%
No	32
<b>[VOL]</b> Don't know	7
<b>[VOL]</b> Refused	*

**[IF OFFERED CHOICE (Q26 = 1) OR THINK EMPLOYER SHOULD OFFER CHOICE (Q27 = 1), ASK:]**

28. How many choices of health plans do you think (an employer / a union) should offer?

	<b>Total (n=485)</b>
One	1%
Two	22
Three	41
Four to five	21
Six or more	7
<b>[VOL]</b> Don't need choice	1
<b>[VOL]</b> Don't know	6
<b>[VOL]</b> Refused	*

\* Less than 0.5%

29. How confident are you that (your / your spouse's / the) (employer / union) has selected the best available health insurance for its workers? Would you say you are . . . **[READ 5 – 1]**?

**[PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

	<b>Total (n=583)</b>
Extremely confident	14%
Very confident	33
Somewhat confident	34
Not too confident, or	9
Not at all confident	9
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	-

30. How confident are you that (your / your spouse's / the) (employer / union) will continue to offer health insurance for its workers? Are you . . . **[READ 5 – 1]**?

**[PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

	<b>Total (n=583)</b>
Extremely confident	28%
Very confident	36
Somewhat confident	26
Not too confident, or	5
Not at all confident	4
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	-

31. If (your / your spouse's / the) (employer / union) stopped offering health insurance, how confident are you that you could choose the best available health insurance plan for yourself? Would you say you are . . . **[READ 5 – 1]**?

**[PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

	<b>Total (n=583)</b>
Extremely confident	9%
Very confident	23
Somewhat confident	29
Not too confident, or	19
Not at all confident	18
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	1

\* Less than 0.5%

32. If (your / your spouse's / the) (employer / union) stopped offering you health insurance, how likely would you be to purchase it on your own? Would you be . . . **[READ 5 – 1]**?

**[PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

	<b>Total (n=583)</b>
Extremely likely	30%
Very likely	25
Somewhat likely	21
Not too likely, or	11
Not at all likely	12
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	1

**[IF NOT LIKELY TO PURCHASE INSURANCE ON OWN (Q32 = 1, 2), ASK:]**

33. Why do you say that?

	<b>Total (n=137)</b>
Can't afford	71%
I have insurance: through spouse, parents, other work, VA	11
I don't need it: I'm young, healthy	5
Can't get because of health: preexisting conditions, age	3
Other	9
<b>[VOL]</b> Don't know/ Refused	2

**[IF LIKELY TO PURCHASE INSURANCE ON OWN (Q32 = 3, 4, 5), CONTINUE. ELSE SKIP TO Q36.]**

34. Do you think you would purchase health insurance with more benefits than you have now, the same amount of benefits, or less benefits than you have now?

	<b>Total (n=438)</b>
More benefits than you have now	18%
The same amount of benefits as you have now	54
Less benefits than you have now	26
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	-

35. Why do you say that?

	<b>More Benefits (n=77)</b>	<b>Same Benefits (n=238)</b>	<b>Less Benefits (n=116)</b>
Want more/ want to maintain benefits: choices, etc.	51%	10%	5%
Too limiting/ want more coverage [general]	21	1	-
Not satisfied	11	*	1
Costs: all I can afford, affordable	3	15	54
Preexisting condition	3	1	-
An individual plan costs more	2	3	26
Age	2	1	3
All I need, I'm satisfied	-	55	9
I need the coverage I have	-	9	-
Don't need it all/ don't use it much	-	-	4
Other: co-pay deductible	7	3	1
<b>[VOL]</b> Don't know/ Refused	8	7	4

36. Which one of the following statements would you say is closest to the way you feel about the health benefits you currently receive through (your / your spouse / the) (employer / union)? **[READ 1 – 3]**

	<b>Total (n=583)</b>
You are satisfied with the health benefits you receive now	68%
You would rather have <u>more</u> health benefits and <u>lower</u> wages	19
You would rather have <u>fewer</u> health benefits and <u>higher</u> wages	10
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	1

37. If your employer gave you money they currently spend for your health insurance so that you could buy health insurance on your own, do you think that your choices of health insurance plans would be better or worse than the choices currently offered by your employer? Is that somewhat (better/worse) or much (better/worse)?

	<b>Total (n=583)</b>
Much better	9%
Somewhat better	25
<b>[VOL]</b> About the same	13
Somewhat worse	28
Much worse	13
<b>[VOL]</b> Don't know	10
<b>[VOL]</b> Refused	2

\* Less than 0.5%

**[ALL RESPONDENTS UNDER AGE 65 (D2 > 1935), ASK:]**

38. Some employers are thinking about changing the way they provide health insurance to workers.

A. Which of these choices would you prefer **[READ AND ROTATE 1-2]**?

	<b>Total (n=830)</b>
You choose the health insurance that you want, and your employer pays the insurer the same amount that they currently spend on your insurance. Then you pay the difference if you choose a more expensive plan	64%
OR	
Employers continue to choose and pay for health insurance the way they do now	29
<b>[VOL]</b> Don't know	4
<b>[VOL]</b> Refused	3

B. And which one of these choices would you prefer **[READ AND ROTATE 2-3]**?

You choose the health insurance that you want, and the employer pays the insurer the same amount that they currently spend on your insurance. Then you pay the difference if you choose a more expensive plan	70%
OR	
Employers give you the money they currently spend on your health insurance, and you buy health insurance on your own	21
<b>[VOL]</b> Don't know	5
<b>[VOL]</b> Refused	4

C. And which one of these would you prefer **[READ AND ROTATE 1, 3]**?

Employers continue to choose and pay for health insurance the way they do now	63%
OR	
Employers give you the money they currently spend on your health insurance, and you buy health insurance on your own	31
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	3

**[ALL RESPONDENTS, ASK:]**

39. Have you, or an immediate family member, ever passed up another job opportunity, stayed at a job you would have quit otherwise, or not retired only because you needed to keep the health insurance coverage you were receiving?

	<b>Total (n=1001)</b>
Yes	21%
No	77
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	*

**[IF RESPONDENT OR FAMILY MEMBER HAS EXPERIENCED JOB LOCK (Q39 = 1), ASK:]**

40. Which of the following best describes the reason you or your family member stayed?  
**[READ LIST. ACCEPT ONLY ONE ANSWER.]**

	<b>Total (n=206)</b>
You could not afford health insurance on your own	28%
The potential employer offered fewer benefits	20
You or a family member had a medical condition that would not be covered by a potential employer's health plan	18
The potential employer did not offer health insurance	15
The potential employer's health plan cost too much	6
Couldn't afford	1
There would be a waiting period with a new employer	1
I needed the coverage	1
Or some other reason <b>[SPECIFY]</b>	6
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	-

\* Less than 0.5%

**[IF RESPONDENT HAS EMPLOYER-BASED COVERAGE, (Q5 = 1 – 4) AND D2 > 1935, ASK:]**

41. If you purchased coverage on your own, would you be willing to pay \$100 a month so that you could have the same health insurance coverage as you have now?

**[IF NO:]** Would you be willing to pay \$25 a month?

**[IF NO:]** Would you be willing to pay anything for health insurance coverage?

**[IF YES:]** Would you be willing to pay \$50 a month?

**[IF YES:]** Would you be willing to pay \$200 a month?

**[IF NO:]** Would you be willing to pay \$150 a month?

**[IF YES:]** Would you be willing to pay \$300 a month?

**[IF NO:]** Would you be willing to pay \$250 a month?

	<b>Total (n=583)</b>
Nothing	2%
\$1 to \$24	1
\$25 to \$49	8
\$50 to \$99	11
\$100 to \$149	16
\$150 to \$199	18
\$200 to \$249	13
\$250 to \$299	9
\$300 or more	12
Did not complete series	7
<b>[VOL]</b> Don't know	4
<b>[VOL]</b> Refused	*

\* Less than 0.5%

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**[ALL RESPONDENTS, ASK:]**

42. I am going to read you a list of things you might consider when choosing a health insurance plan. For each, please tell me how important it is in your decision about which plan to choose. **[READ AND ROTATE A-G.]** Is it extremely important, very important, somewhat important, not too important, or not at all important?

	(n=1001)	Extreme Impt.	Very Impt.	Some- what Impt.	Not Too Impt.	Not at All Impt.	[VOL] DK	[VOL] REF
a.	Choice of doctors	47%	38	12	2	1	*	*
b.	Cost of the insurance	45%	41	10	1	1	1	-
c.	The cost to you for doctor's visits	37%	39	20	3	2	1	*
d.	The cost to you for prescription drugs	42%	40	14	2	1	1	-
e.	Choice of hospitals	40%	39	17	3	1	*	*
f.	Ability to get referrals to specialists	39%	43	14	2	1	1	-
g.	Ability to get appointments on a timely basis	39%	45	12	3	1	1	*

43. **[IF INSURED (Q4 = 1), ASK:]** Are you now, or have you ever been, in a managed care health plan? **[DO NOT READ LIST.]**

**[IF YES, PROBE:** Are you in a managed care plan now or were you in one before?]

**[ELSE ASK:]** Have you ever been in a managed care health plan? **[DO NOT READ LIST.]**

	Total (n=1001)
Yes, currently enrolled	18%
Yes, previously enrolled	10
Yes, both now and previously	3
No, never in a managed care plan	58
<b>[VOL]</b> Don't know	11
<b>[VOL]</b> Refused	-

44. How familiar would you say you are with managed care health plans? Would you say you are . . . **[READ 5 – 1]?**

	Total (n=1001)
Extremely familiar	6%
Very familiar	13
Somewhat familiar	27
Not too familiar, or	21
Not at all familiar	31
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	-

\* Less than 0.5%

45. How confident are you about the following aspects of the health care system today? What about **[READ AND ROTATE A – F. IF INSURED (Q4 = 1), ALSO READ AND ROTATE G – H.]**. Would you say you are extremely confident, very confident, somewhat confident, not too confident or not at all confident with that aspect?

**[FIRST PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

**[SECOND PROBE:** If you had to choose one category which would you choose?]

		Extremely Confid.	Very Confid.	Some- what Confid.	Not Too Confid.	Not at All Confid.	[VOL] DK	[VOL] REF
	(n=1001)							
a.	You are able to choose a quality doctor or hospital.	22%	39	29	5	4	1	-
b.	Hospitals deliver quality medical care.	14%	34	38	7	4	3	-
c.	You are able to get the prescription drugs you need.	23%	41	23	7	5	1	-
d.	Your medical records are confidential.	19%	29	30	9	11	1	-
e.	You are able to afford prescription drugs without financial hardship	16%	27	31	12	13	1	-
f.	The doctor spends enough time with you.	18%	31	30	13	7	1	*
g.	Your insurance company pays what they are supposed to for your care. (n=886)	22%	35	29	7	6	1	*
h.	A quick and fair review is available if you think your health plan has wrongly denied coverage. (n=886)	11%	24	37	13	8	6	*

\* Less than 0.5%  
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46. When you get a prescription filled, how confident are you that you receive the most appropriate drug? Are you **[READ 5-1]**?

	<b>Total (n=1001)</b>
Extremely confident	17%
Very confident	47
Somewhat confident	28
Not too confident, or	4
Not at all confident	2
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	*

**[IF NOT CONFIDENT (Q46 = 1, 2), ASK:]**

47. Why are you not confident? **[DO NOT READ LIST. ACCEPT MULTIPLE RESPONSES.]**

	<b>Total (n=67)</b>
Doctor prescribes the wrong drug	38%
Pharmacist changes the drug	21
Insurance company insists on another drug	14
I'm given the generic brands	12
Had a bad experience with a drug before	6
Get my prescriptions through the mail	3
Other <b>[SPECIFY]</b>	8
<b>[VOL]</b> Don't know	3
<b>[VOL]</b> Refused	-

48. Are you aware of a type of prescription drugs called generic drugs?

	<b>Total (n=1001)</b>
Yes	95%
No	5
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	*

\* Less than 0.5%

**[IF AWARE OF GENERIC DRUGS (Q48 = 1), ASK:]**

49. From what you know, how confident are you that generic versions of brand name drugs are as safe and effective as the original brand name drugs? Are you **[READ 5-1]**?

	<b>Total (n=952)</b>
Extremely confident	15%
Very confident	40
Somewhat confident	30
Not too confident, or	8
Not at all confident	4
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	-

Now I'd like to ask you some questions concerning Medicare.

**[IF NOT ON MEDICARE (Q5 ≠ 6) ASK:]**

50. At what age will you be eligible for benefits from Medicare? **[PROBE ONLY ONCE ON DK/REF, THEN ACCEPT RESPONSE. IF SAY "WHEN ELIGIBLE FOR SOCIAL SECURITY", PROBE FOR ACTUAL AGE BEFORE ACCEPTING RESPONSE.]**

	<b>Total (n=841)</b>
61 or less	7%
62	10
63 to 64	1
65	38
66 to 67	3
68 or older	3
<b>[VOL]</b> When eligible for Social Security	4
<b>[VOL]</b> Never	1
<b>[VOL]</b> Don't know	32
<b>[VOL]</b> Refused	1

51. If changes must be made to ensure that the Medicare program remains financially sound, would you favor or oppose the following changes? First, **[READ AND ROTATE A - G]**? Would you strongly favor, somewhat favor, somewhat oppose or strongly oppose that?

**[FIRST PROBE ON DON'T KNOW:** Which of those categories would you lean towards?]

**[SECOND PROBE:** If you had to choose one category which would you choose?]

	(n=1001)	Strongly Favor	Some-what Favor	Some-what Oppose	Strongly Oppose	[VOL] Depends	[VOL] DK	[VOL] REF
a.	Increasing the amount seniors pay when they receive care	9%	13	28	48	1	2	*
b.	Increasing payroll taxes for current workers	10%	20	26	40	*	3	*
c.	Increasing the eligibility age for Medicare to 67	8%	19	25	44	*	3	-
d.	Requiring seniors with income above \$50,000 to pay higher Medicare premiums	23%	31	19	24	1	2	-
e.	Reducing payments to doctors and hospitals for treating people covered by Medicare	28%	26	22	20	1	3	*
f.	Allowing seniors to choose from many private health plans, where the government contributes a fixed amount to the cost of the plan	37%	41	10	8	1	4	-
g.	Using the budget surplus to pay some of the costs of Medicare	40%	36	10	10	*	3	*

\* Less than 0.5%

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Now, I have a few questions about your health.

D7. In general, how would you rate your health? Would you say it is . . . **[READ 5 – 1]**?

	<b>Total (n=1001)</b>
Excellent	24%
Very good	36
Good	23
Fair	12
Poor	5
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	*

D8. And over the past five years, would you say your health has gotten better, stayed the same, or gotten worse?

	<b>Total (n=1001)</b>
Gotten better	11%
Stayed the same	63
Gotten worse	25
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	*

D9. Have you, or any member of your family who lives with you, had a serious illness, chronic condition, injury or disability that has required extensive medical care in the last 12 months?

	<b>Total (n=1001)</b>
Yes	27%
No	72
<b>[VOL]</b> Don't know	-
<b>[VOL]</b> Refused	*

\* Less than 0.5%

Finally, I have just a few questions for statistical purposes.

D10. First, what was the highest grade of school or year of college that you completed? **[DO NOT READ LIST.]**

	<b>Total (n=1001)</b>
Some high school or less	14%
High school graduate	34
Some college	23
Trade or business school	3
College graduate	13
Post graduate work	3
Graduate degree	8
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	*

D11. Are you of Hispanic, Spanish, Latino or Puerto Rican origin or descent?

	<b>Total (n=1001)</b>
Yes	7%
No	92
<b>[VOL]</b> Don't know	1
<b>[VOL]</b> Refused	1

D12. Do you consider yourself: African American or Black, Asian or Pacific Islander, White or of some other racial background?

	<b>Total (n=1001)</b>
African American/ Black	11%
Asian/ Pacific Islander	2
<b>[VOL]</b> Hispanic/Latino	3
White	80
Other <b>[specify]</b>	3
<b>[VOL]</b> Don't know	*
<b>[VOL]</b> Refused	1

\* Less than 0.5%

D13. Finally, in 2000, was your total household income, before taxes, over or under \$35,000?  
**[IF EXACTLY AMOUNT, CODE AS OVER.]**

**[IF UNDER:]** Was it over or under \$15,000?

**[IF UNDER:]** Was it over or under \$10,000?

**[IF OVER:]** Was it over or under \$25,000?

**[IF OVER:]** Was it over or under \$75,000?

**[IF UNDER:]** Was it over or under \$50,000?

**[IF OVER:]** Was it over or under \$100,000?

	<b>Total (n=1001)</b>
Less than \$10,000	5%
\$10,000 - \$14,999	7
\$15,000 - \$24,999	13
\$25,000 - \$34,999	14
\$35,000 - \$49,999	17
\$50,000 - \$74,999	17
\$75,000 - \$99,999	9
\$100,000 or more	8
Did not complete series:	
Less than \$35,000	2
\$35,000 or more	3
<b>[VOL]</b> Don't know	2
<b>[VOL]</b> Refused	3

**[RECORD RESPONDENT NAME FOR VERIFICATION.]**

**[RECORD TELEPHONE NUMBER AND STATE FROM SAMPLE.]**

**[THANK RESPONDENT AND TERMINATE INTERVIEW.]**