

2006 Health Confidence Survey Wave IX

May 16-June 3, 2006

Hello, my name is **[FIRST AND LAST NAME]**. I am calling from National Research, a research firm in Washington, D.C. May I speak to the youngest male, 21 years old or older, who lives in the household? **[ACCEPT PERSON ON PHONE IF 21 YEARS OR OLDER AND YOUNGEST MALE NOT AVAILABLE.]**

[WHEN APPROPRIATE PERSON IS ON THE PHONE:] We are calling (tonight/ today) to ask people like yourself some questions about important issues of concern to Americans today. This is not a sales call, and all of your responses will be completely confidential.

[IF NECESSARY:] This is a national survey; your telephone number was selected at random.

[IF NECESSARY:] The length of the survey varies depending on your responses to the questions. We generally find that this survey takes about 20 minutes.

[IF NECESSARY:] This survey is sponsored by a non-profit, non-partisan organization, the Employee Benefit Research Institute.

D1. So that we can be sure we are talking to people of all ages, please tell me, in what year were you born?

(Age)	(n=1000)
21 to 24	8%
25 to 34	19
35 to 44	21
45 to 54	20
55 to 64	14
65 to 74	9
75 and older	9

[IF > 1984, DON'T KNOW/REFUSED, THANK AND TERMINATE.]

D2. **[RECORD GENDER. DON'T ASK – JUST RECORD.]**

	(n=1000)
Male	48%
Female	52

1. Which ONE of the following issues do you believe is the most critical in America today?
[RANDOMIZE AND READ LIST. ACCEPT ONLY ONE RESPONSE.]

	(n=1000)
Health care	19%
The war	17
Energy and gas prices	16
Terrorism	14
The economy	13
Education	10
Social Security	7
(VOL) Don't know	3
(VOL) Refused	1

2. How would you rate the health care system in America today? Would you say it is . . .
[READ LIST]?

	(n=1000)
Excellent	4%
Very good	10
Good	25
Fair, or	28
Poor	31
(VOL) Don't know	1
(VOL) Refused	*

3. DELETED

4. Now I would like to ask you about some specific aspects of the health care you have received over the past two years. If you have not had any experience with that particular aspect of health care during this time, please let me know. What about **[RANDOMIZE AND READ LIST]**. Would you say you are extremely satisfied, very, somewhat, not too, or not at all satisfied with that aspect? **[CODE "NO EXPERIENCE" AS NA.]**

[FIRST PROBE ON DON'T KNOW: Is that because you have not had any experience with it?]

[SECOND PROBE: Which of those categories would you lean toward?]

(n=1000)	Extrm. Satis.	Very Satis.	Swhat Satis.	Not Too Satis.	Not At All Satis.	(VOL) DK	(VOL) REF	(VOL) NA
a. The quality of medical care you received	16%	37	34	5	4	1	--	4
b. The cost of health insurance	5%	11	27	16	35	1	*	4
c. Costs of health care services not covered by insurance	4%	11	28	16	32	1	*	7

* Less than 0.5%

D3. Now I have a few questions about you and your household, so I can determine which set of questions on the survey best applies to you. What is your current MARITAL status? Are you . . . [READ LIST]? [ACCEPT ONLY ONE RESPONSE.]

	(n=1000)
Married	61%
Not married, living with a partner	4
Divorced or separated	12
Widowed, or	8
Single, never married	15
(VOL) Don't know	--
(VOL) Refused	*

D4. Which of the following best describes your current EMPLOYMENT status? Are you currently. . . [READ LIST]? [ACCEPT ONLY ONE RESPONSE.]

	(n=1000)
Employed full time	55%
Employed part time, or	10
Not employed	35
(VOL) Don't know	*
(VOL) Refused	*

D5. [IF AGE 45+ AND NOT EMPLOYED FULL TIME (D1 > 1959 & D4=2-5), ASK:] Do you consider yourself to be retired?

	(n=353)
Yes	80%
No	20
(VOL) Don't know	--
(VOL) Refused	--

D6. [IF MARRIED (D3=1), ASK:] Is your spouse employed?

	(n=633)
Yes	68%
No	32
(VOL) Don't know	
(VOL) Refused	

5. Are you, yourself, currently covered by ANY form of health insurance? [IF RESPONDENT HESITATES OR RESPONDS NO/DK/REF, CONTINUE:] This would include a Health Maintenance Organization or HMO, a Preferred Provider Organization or PPO, Blue Cross Blue Shield plan, Medicare, Medicaid, or some other plan.

	(n=1000)
Yes	85%
No	15
(VOL) Don't know	*
(VOL) Refused	--

* Less than 0.5%

[IF COVERED BY HEALTH INSURANCE (Q5=1), CONTINUE. ELSE SKIP TO Q9.]

6. Do you receive your PRIMARY health insurance coverage through . . . ? **[F D1 > 1939, READ 1–9 AS APPROPRIATE. IF D1 ≤ 1940, READ 6–8, 1–5 AS APPROPRIATE, THEN 9. ACCEPT ONLY ONE RESPONSE.]**

(n=877)

[IF EMPLOYED OR RETIRED (D4=1-2 OR D5=1):]

Your current employer or union	41%
[IF SPOUSE EMPLOYED (D6=1):] Your spouse's employer or union	17
A former employer or union	3
Someone else's employer or union	3
A plan you bought yourself, not through an employer	4
Medicare	25
Medicaid	3
Another government program	3
Or some other way [PROBE: And what is that?]	1
(VOL) Don't know	1
(VOL) Refused	*

7. **[IF RECEIVE COVERAGE THROUGH SPOUSE'S EMPLOYER (Q6=2), ASK:]** Were you OFFERED health insurance coverage through **(IF EMPLOYED (D4=1-2,4,5): your own employer/IF NOT EMPLOYED (D4=3): a former employer)?**

(n=139)

Yes	58%
No	42
(VOL) Don't know	--
(VOL) Refused	--

8. Was there any time in the past 12 months that you were not covered by some form of health insurance?

(n=877)

Yes	11%
No	89
(VOL) Don't know	--
(VOL) Refused	--

* Less than 0.5%

9. How confident are you about the following aspects of the health care system TODAY? First, [RANDOMIZE AND READ LIST]. Would you say you are extremely confident, very, somewhat, not too, or not at all confident about that?

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

[SECOND PROBE: If you HAD to choose one category which would you choose?]

(n=1000)	Extrm. Conf.	Very Conf.	Some-what Conf.	Not Too Conf.	Not At All Conf.	(VOL) DK	(VOL) REF
a. You are able to get the treatments you need.	20%	33	31	7	8	*	--
b. You are able to afford health care without financial hardship.	11%	18	32	13	25	*	*
c. You have enough choice about who provides your medical care.	14%	28	38	7	11	1	--

10. [WORDING IF D1=1940-1949 AND NOT ON MEDICARE (Q6 ≠ 6):] Next, I would like to know how confident you are about these aspects of health care FROM NOW UNTIL YOU ARE ELIGIBLE FOR MEDICARE. First, [RANDOMIZE AND READ LIST]. Would you say you are extremely confident, very, somewhat, not too, not at all confident about that?

[REPEAT "FROM NOW UNTIL YOU ARE ELIGIBLE FOR MEDICARE" AS NECESSARY.]

[WORDING FOR ALL OTHERS:] Next, I would like to know how confident you are about these aspects of health care DURING THE NEXT TEN YEARS. First, [RANDOMIZE AND READ LIST]. Would you say you are extremely confident, very, somewhat not too, or not at all confident about that? [REPEAT "DURING THE NEXT TEN YEARS" AS NECESSARY.]

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

[SECOND PROBE: If you HAD to choose one category which would you choose?]

(n=1000)	Extrm. Conf.	Very Conf.	Some-what Conf.	Not Too Conf.	Not At All Conf.	(VOL) DK	(VOL) REF
a. You will be able to get the treatments you need.	12%	21	39	13	14	1	--
b. You will be able to afford health care without financial hardship.	8%	15	32	17	27	1	--
c. You will have enough choice about who provides your medical care.	12%	18	40	14	15	1	--

* Less than 0.5%

11. [IF D1 > 1939 AND NOT ON MEDICARE (Q6 ≠ 6), ASK:] Next, I would like to know how confident you are about these same aspects of health care ONCE YOU BECOME ELIGIBLE FOR MEDICARE. First, [RANDOMIZE AND READ LIST]. Would you say you are extremely, very, somewhat, not too, or not at all confident about that? [REPEAT “ONCE YOU BECOME ELIGIBLE FOR MEDICARE” AS NECESSARY.]

[FIRST PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

[SECOND PROBE: If you HAD to choose one category which would you choose?]

(n=755)	Extrm. Conf.	Very Conf.	Some-what Conf.	Not Too Conf.	Not At All Conf.	(VOL) DK	(VOL) REF
a. You will be able to get the treatments you need.	6%	10	43	19	20	2	--
b. You will be able to afford health care without financial hardship.	6%	10	31	24	28	1	--
c. You will have enough choice about who provides your medical care.	5%	9	37	23	23	3	--

12. I'm going to read you a list of health care services that you or someone in your family might need. The first/next is [RANDOMIZE AND READ LIST]. If you were to select a provider for that service, which would be more important, (READ HALF: the total cost or quality/READ HALF: quality or the total cost)?

[PROBE ON BOTH EQUALLY/DON'T KNOW: Which of those categories would you lean toward?]

(n=1000)	Total Cost	Quality	(VOL) Both Equally	(VOL) DK	(VOL) REF
a. An annual physical	26%	72	2	*	--
b. Open heart surgery	9%	89	2	*	--
c. Childbirth and delivery	11%	79	1	6	4
d. Immunizations	27%	72	1	*	--
e. Cancer treatments	10%	87	2	*	--
f. Colon cancer screenings	13%	85	2	*	--

* Less than 0.5%

[RANDOMLY SPLIT SAMPLE WITH HEALTH COVERAGE (Q5=1), HALF IN SAMPLE A, HALF IN SAMPLE B.]

13. I'd like you to think again about the quality of health care you are getting now and about how certain changes might affect it in the future. If [RANDOMIZE AND READ A-E, THEN F-H], do you think it would make the quality of the medical care you receive better or worse? Or would it make no difference?

[WORDING FOR SUBSEQUENT STATEMENTS:] If [INSERT STATEMENT], would the quality be better, worse, or no different?

		Better	No Difference	Worse	(VOL) DK	(VOL) REF
	(n=1000)					
a.	You had more control over the decisions made regarding your medical care	67%	29	2	1	*
b.	You had access to more information comparing doctors and hospitals on quality and cost	70%	27	1	1	*
c.	You had access to more information about the success of different treatment options	74%	23	2	1	*
d.	Doctors and hospitals were required to supply information about quality and cost	61%	32	4	3	*
e.	Your health insurance limited your choice to a small network of highly rated doctors and hospitals	27%	39	31	3	1
f.	[SAMPLE A, ASK:] You paid for more of your health care costs directly instead of through an insurance company (n=439)	17%	51	28	3	--
g.	[SAMPLE B, ASK:] You paid a larger portion of your health care costs yourself (n=438)	13%	62	22	2	*
h.	You knew the full price of your health care services, treatments, and prescription drugs, not just what you pay	35%	58	5	2	*

* Less than 0.5%

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[INSURED SECTION – IF RESPONDENT COVERED BY HEALTH INSURANCE (Q5=1), CONTINUE. ELSE SKIP TO TEXT BEFORE Q26.]

[READ:] Next I would like to ask you some questions specifically about YOUR current health insurance benefits.

14. Overall, how satisfied are you with your current health insurance plan? Would you say you are extremely satisfied, very, somewhat, not too, or not at all satisfied?

[PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

	(n=877)
Extremely satisfied	18%
Very satisfied	36
Somewhat satisfied	35
Not too satisfied, or	6
Not at all satisfied	3
(VOL) Don't know	1
(VOL) Refused	--

[IF EMPLOYED (D4=1-2), CONTINUE. ELSE SKIP TO Q17.]

15. Employers who provide health benefits now pay an average of \$6,700 per employee each year for that coverage, which is not counted toward employees' taxable income. Would you rather have **[RANDOMIZE AND READ LIST. SAY "OR" BEFORE READING SECOND RESPONSE.]**? **[INTERVIEWER NOTE: READ DOLLAR AMOUNT AS SIX THOUSAND, SEVEN HUNDRED DOLLARS.]**

	(n=572)
\$6,700 in employer-provided health insurance coverage	75%
An additional \$6,700 in taxable income	20
(VOL) Don't know	4
(VOL) Refused	1

16. **[IF HAVE EMPLOYER-BASED COVERAGE AND WOULD PREFER TO KEEP IT (Q6=1-4 AND Q15=1), ASK:]** How much would an employer have to give you each year in taxable income for you to willingly give up your employer-provided coverage?

	(n=400)
Under \$10,000	11%
\$10,000 to \$14,999	25
\$15,000 or more	22
(VOL) Wouldn't give up coverage/No amount enough	13
(VOL) Don't know	29
(VOL) Refused	1

* Less than 0.5%

17. **[IF HAVE EMPLOYER-BASED COVERAGE (Q6=1-4), ASK:] (IF ASKED Q15: Once again,) the amount of money employers currently spend on your health insurance premium is not counted toward your taxable income. If Congress were to pass a law so that PART of your premium was taxed, which would you prefer? [RANDOMIZE AND READ LIST. SAY "OR" BEFORE READING SECOND RESPONSE.]**

	(n=582)
To continue receiving your current level of health benefits from your employer, and pay any taxes on the premium	70%
To reduce the level of health benefits you receive from your employer, and pay no tax on the premium	18
(VOL) Don't know	9
(VOL) Refused	2

18. I'd like you to consider the amounts you may be responsible for paying under your health insurance plan. That is, the insurance premium, deductible, and costs for doctor or hospital visits and prescription drugs. In the last year, have these amounts increased, decreased, or stayed the same? **[IF SAY "SOME INCREASED, SOME DECREASED," ASK: In total, did these changes result in an increase, decrease, or no change overall?]**

	(n=877)
Increased	60%
Stayed the same	33
Decreased	4
(VOL) No costs	--
(VOL) Don't know	4
(VOL) Refused	--

[IF INCREASE IN COST (Q18=3), CONTINUE. ELSE SKIP TO TEXT BEFORE Q21.]

19. Has increased spending on health care expenses in the past year caused you to do any of the following? **[RANDOMIZE AND READ LIST, BUT KEEP A/B, C/D TOGETHER AND IN ORDER.]**

(n=523)	Yes	No	(VOL) DK	(VOL) REF
a. Decrease your contributions to a retirement plan, such as a 401(k), 403(b), or 457 plan, or an IRA	36%	62	1	*
b. Decrease your contributions to other savings	53%	47	*	--
c. Have difficulty paying for basic necessities, like food, heat, and housing	28%	72	*	--
d. Have difficulty paying other bills	37%	63	*	--
e. Use up all or most of your savings	33%	66	*	--
f. Borrow money	21%	79	*	*
g. Increase your credit card debt	22%	77	1	*

* Less than 0.5%

20. And has INCREASED SPENDING on health care expenses in the past year caused you to [RANDOMIZE AND READ LIST]? [REREAD FULL QUESTION AT LEAST EVERY THIRD ITEM.]

	(n=523)	Yes	No	(VOL) DK	(VOL) REF
a.	Look for cheaper health insurance	26%	73	1	--
b.	Delay going to the doctor	44%	56	*	--
c.	Go to the doctor only for more serious conditions or symptoms	56%	43	1	--
d.	Talk to the doctor more carefully about treatment options and costs	57%	42	1	--
1	Look for less expensive healthcare providers	26%	74	1	--
f.	Choose generic drugs when available	82%	18	*	--
g.	Switch to over-the-counter drugs	36%	63	1	--
h.	Try to take better care of yourself	80%	19	*	*
i.	Save additional money in an account that can only be used for health care expenses	19%	80	*	--
j.	Not fill or skip doses of your prescribed medications	22%	77	*	*

[READ:] Now, I have some questions about prescription drugs.

21. Does your health plan pay for OR reimburse you for ALL OR PART of your prescription drug expenses? [INTERVIEWER NOTE: IF RESPONDENT SAYS THEY HAVE A COPAY OR THAT EMPLOYER PAYS PART OF COST, CODE "YES".]

	(n=877)
Yes	79%
No	18
(VOL) Don't know	3
(VOL) Refused	--

22. [IF 65+ AND COVERED BY PRESCRIPTION DRUG BENEFIT (Q21=1), ASK:] Is your prescription coverage part of Medicare Part D?

	(n=152)
Yes	47%
No	47
(VOL) Don't know	6
(VOL) Refused	--

* Less than 0.5%

23. **[IF COVERED BY PRESCRIPTION DRUG BENEFIT (Q21=1), ASK:]** Overall, how satisfied are you with your prescription drug benefits? Would you say you are extremely satisfied, very, somewhat, not too, or not at all satisfied?

[PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

	(n=703)
Extremely satisfied	19%
Very satisfied	34
Somewhat satisfied	36
Not too satisfied, or	6
Not at all satisfied	4
(VOL) Don't know	*
(VOL) Refused	--

24. **[IF SOMEWHAT/NOT SATISFIED (Q23=1-3), ASK:]** If your plan were to make ONE change, which would you prefer? **[RANDOMIZE LIST. SAY "OR" BEFORE READING SECOND RESPONSE.]**

	(n=326)
Lower out-of-pocket costs	71%
Fewer restrictions on the available medications	28
(VOL) Don't know	1
(VOL) Refused	1

25. DELETED

* Less than 0.5%

[ALL RESPONDENTS]

[READ:] Next, I'd like to ask you a few questions about health care decisions and the types of information you use.

26. How confident are you that you know enough to . . . **[RANDOMIZE AND READ LIST. KEEP C/D TOGETHER AND IN ORDER.]**? Would you say you are extremely confident, very, somewhat, not too, or not at all confident?

[PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

		Extrm. Conf.	Very Conf.	Some- what Conf.	Not Too Conf.	Not At All Conf.	(VOL) DK	(VOL) REF
	(n=1000)							
a.	Choose your own doctors	25%	37	30	4	3	1	--
b.	Purchase health insurance on your own	12%	25	32	14	15	1	1
c.	Ask your doctor questions about your health and health care	33%	40	23	2	2	*	--
d.	Question your doctor about the appropriateness of different treatments	29%	36	27	5	3	*	--
e.	Figure out how to invest your retirement savings on your own	13%	22	38	14	12	1	*

27. How confident are you that you could get information about . . . **[RANDOMIZE AND READ LIST]**? Would you say you are extremely confident, very, somewhat, not too, or not at all confident?

[PROBE ON DON'T KNOW: Which of those categories would you lean toward?]

		Extrm. Conf.	Very Conf.	Some- what Conf.	Not Too Conf.	Not At All Conf.	(VOL) DK	(VOL) REF
	(n=1000)							
a.	The full costs of different treatment options	9%	17	44	17	11	1	*
b.	The advantages and disadvantages of different treatments	14%	27	46	7	5	1	--
c.	The costs of different doctors and hospitals	9%	17	41	18	13	1	--
d.	A doctor's training, certification, and experience	14%	23	40	12	10	1	--
e.	The number and success rate of procedures performed at a hospital	10%	20	39	17	12	2	*
f.	The number of disciplinary actions taken against a doctor or hospital	9%	12	32	23	22	2	*

* Less than 0.5%

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28. I'm going to read you a list of different sources of information about health care, treatments, and medications. Please tell me whether you have sought information from any of them in the past six months to help you make decisions about health care. First, did you seek any information from [RANDOMIZE AND READ LIST] in the past six months?

(n=1000)	Yes	No	(VOL) DK	(VOL) REF
a. [IF HAVE INSURANCE (Q5=1)]: Your health insurance company	29%	71	--	*
b. Independent internet sites	38%	62	*	*
c. A pharmacist	40%	59	*	*
d. Your doctor	62%	38	--	*
e. Friends or relatives	43%	57	*	*
f. A company that makes drugs	9%	90	*	*
g. Television or radio	17%	83	--	*
h. Newspapers or periodicals	23%	77	--	*

29. [IF YES IN Q28, IMMEDIATELY ASK:] Did you get all, some, or none of the information you needed from that source?

	All	Some	None	(VOL) DK	(VOL) REF
a. [IF HAVE INSURANCE (Q5=1)]: Your health insurance company (n=249)	38%	59	3	--	--
b. Independent internet sites (n=400)	20%	79	1	--	--
c. A pharmacist (n=415)	57%	43	*	--	--
d. Your doctor (n=653)	51%	48	1	*	--
e. Friends or relatives (n=421)	18%	78	4	*	--
f. A company that makes drugs (n=104)	32%	66	2	--	--
g. Television or radio (n=173)	9%	84	6	1	--
h. Newspapers or periodicals (n=264)	11%	87	2	--	1

* Less than 0.5%

6/30/06

30. If the following information on doctors or hospitals were available to you through the mail, by telephone, or on the Internet, how likely do you think you would be to use each of them to help you make sound decisions regarding your health care? First, **[RANDOMIZE AND READ LIST]**. Do you think you would be extremely likely, very, somewhat, not too, or not at all likely to use it to help you make your health care decisions?

(n=1000)	Extrm. Likely	Very Likely	Swhat Likely	Not too Likely	Not At all Likely	(VOL) DK	(VOL) REF
a. Comparative costs	19%	27	37	8	8	1	*
b. The level of personalized care offered	17%	30	38	6	8	1	*
c. Hospitals' quality of care ratings and specializations	23%	30	34	5	7	1	1
d. Doctors' quality of care ratings and specialty areas	24%	33	32	4	6	1	*

31. How willing do you think you would be to SWITCH doctors or hospitals based on information about . . . **[RANDOMIZE AND READ LIST]**? Do you think you would be extremely willing, very, somewhat, not too, or not at all willing?

(n=1000)	Extrm. Willing	Very Willing	Swhat Willing	Not too Willing	Not At all Willing	(VOL) DK	(VOL) REF
a. Comparative costs	12%	23	38	12	14	1	*
b. The level of personalized care offered	17%	28	37	8	9	1	*
c. Hospitals' quality of care ratings and specializations	20%	30	35	6	8	1	*
d. Doctors' quality of care ratings and specialty areas	21%	31	32	6	10	1	*

[READ:] Now I'm going to ask you some questions about health care and public policy.

32. Which of the following health care issues do you think should be top priorities for Congress to address in the next five years? **[RANDOMIZE AND READ LIST. ACCEPT UP TO 3 RESPONSES. IF CHOOSE MORE THAN 3, ASK: Which do you think should be the top three priorities?]**

	(n=1000)
Slowing the rising costs of medical care	55%
Ensuring Medicare continues to pay future benefits	48%
Improved access to health insurance	38%
Using technology to improve the quality and safety of care	30%
Structuring Medicare payments to reward quality and efficiency	25%
(VOL) Don't know	3%
(VOL) Refused	*

* Less than 0.5%

33. There is concern about the number of Americans who do not have health insurance. To make sure all Americans have access to health insurance, would you strongly favor, somewhat favor, somewhat oppose or strongly oppose the following? [RANDOMIZE AND READ LIST]

[FOLLOW UP: Which one would you lean toward?]

(n=1000)	Strong Favor	Swhat Favor	(VOL) Neither/ Neutral	Swhat Oppose	Strong Oppose	(VOL) Depends	(VOL) DK	(VOL) REF
a. Expanding government public programs, such as Medicare or Medicaid, to cover more people	44%	29	1	14	11	*	1	*
b. Requiring all employers to pay toward subsidized health insurance for their employees	46%	32	*	13	8	*	1	*
c. Allowing uninsured people to buy into government public programs, such as Medicare and Medicaid	38%	40	1	11	7	*	3	*
d. Allowing uninsured people to buy into government employee insurance programs, such as the program members of Congress participate in	40%	38	1	10	8	*	3	1
e. Offering tax breaks to help people pay for employer coverage	48%	35	*	8	7	*	1	*
f. Offering tax breaks to help people pay for coverage they purchase on their own	56%	30	*	7	6	1	*	*
g. Requiring everyone to participate in some kind of health insurance plan	36%	31	*	16	15	*	1	*

* Less than 0.5%

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[READ:] Now, I have a few questions about your health.

D7. In general, how would you rate your health? Would you say it is . . . [READ LIST]?

	(n=1000)
Excellent	18%
Very good	36
Good	25
Fair, or	14
Poor	6
(VOL) Don't know	*
(VOL) Refused	*

D8. And over the past five years, would you say your health has gotten better, stayed the same, or gotten worse?

	(n=1000)
Gotten better	13%
Stayed the same	57
Gotten worse	30
(VOL) Don't know	*
(VOL) Refused	*

D9. Have you, or any member of your family who lives with you, had a serious illness, chronic condition, injury, or disability that has required extensive medical care in the last 12 months?

	(n=1000)
Yes	33%
No	66
(VOL) Don't know	*
(VOL) Refused	*

[READ:] Finally, I have just a few questions for statistical purposes.

D10. First, what was the highest grade of school or year of college that you completed? [DO NOT READ LIST.]

	(n=1000)
Some high school or less	12%
High school graduate	34
Some college	22
Trade or business school	4
College graduate	14
Post graduate work	3
Graduate degree	9
(VOL) Don't know	*
(VOL) Refused	1

* Less than 0.5%

D11. [IF EMPLOYED FULL OR PART TIME (D4=1 – 2), ASK:] Approximately how many people are currently employed by the company you work for? Please include both full- and part-time workers at all locations and sites. Are there . . . [READ LIST]?	(n=656)
Less than 50	29%
50 to 99	6
100 to 499, or	18
500 or more	44
(VOL) Don't know	2
(VOL) Refused	1
D12. Are you of Hispanic, Spanish, or Latino origin or descent?	(n=1000)
Yes	7%
No	91
(VOL) Don't know	1
(VOL) Refused	1
D13. Do you consider yourself: African American or Black, Asian or Pacific Islander, White or of some other racial background?	(n=1000)
African American/ Black	7%
Asian/ Pacific Islander	1
(VOL) Hispanic/Latino	5
White	83
Other (SPECIFY:)	2
(VOL) Don't know	*
(VOL) Refused	2
D14. In 2005, was your total household income, before taxes, [READ LIST]?	(n=1000)
Less than \$15,000	13%
\$15,000 to under \$25,000	12
\$25,000 to under \$35,000	14
\$35,000 to under \$50,000	16
\$50,000 to under \$60,000	9
\$60,000 to under \$75,000	10
\$75,000 to under \$100,000, or	10
\$100,000 or more	9
(VOL) Don't know	2
(VOL) Refused	5

[RECORD RESPONDENT NAME FOR VERIFICATION.]

[THANK RESPONDENT AND TERMINATE INTERVIEW.]

[RECORD TELEPHONE NUMBER AND STATE FROM SAMPLE.]

* Less than 0.5%