EBRE EMPLOYEE BENEFIT RESEARCH INSTITUTE

2024 Retirement Confidence Survey: Results and Insights



June 25, 2024



Speakers



Craig Copeland, Director, Wealth Benefits Research, EBRI



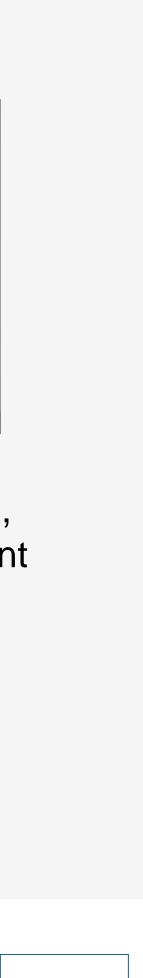
Lisa Greenwald, CEO,

Greenwald Research





Peter Kapinos, Head, Workplace & Investment Marketing, Empower



2024 RCS Sponsors

EBRI and Greenwald would like to thank the 2024 RCS sponsors who helped shape this year's survey.

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John Doe





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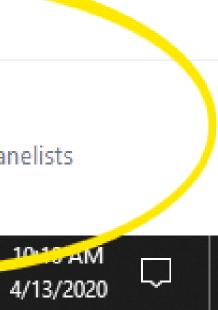
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To: All panelists

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2024 RCS Overview

34th Annual Retirement Confidence Survey (RCS)

The RCS is the longest-running survey of its kind, measuring worker and retiree confidence about retirement, and is conducted by the Employee Benefit Research Institute (EBRI) and Greenwald Research.

The 2024 survey of 2,521 Americans was conducted online January 2 through January 31, 2024. All respondents were age 25 or older. The survey included 1,255 workers and 1,266 retirees – this year included an oversample of 721 completed surveys among military individuals (298 workers and 423 retirees).

Data were weighted by age, sex, military status, household income and race/ethnicity. Unweighted sample sizes are noted on charts to provide information for margin of error estimates. The margin of error would be \pm 2.8 percentage points for workers, \pm 2.8 retirees, and \pm 3.7 for military respondents in a similarly-sized random sample.

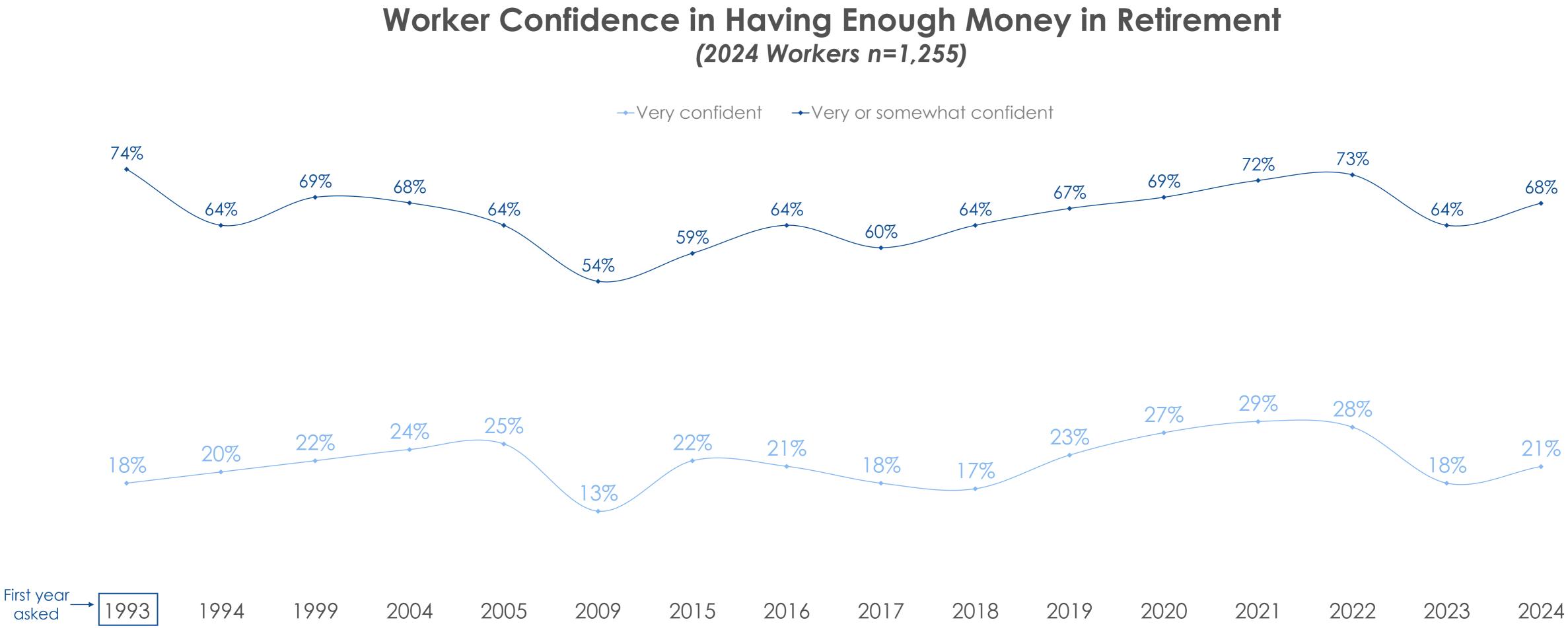
Please note percentages in the following tables and charts may not total to 100 due to rounding and/or missing ca are noted, there were no significant differences.



Retirement Confidence

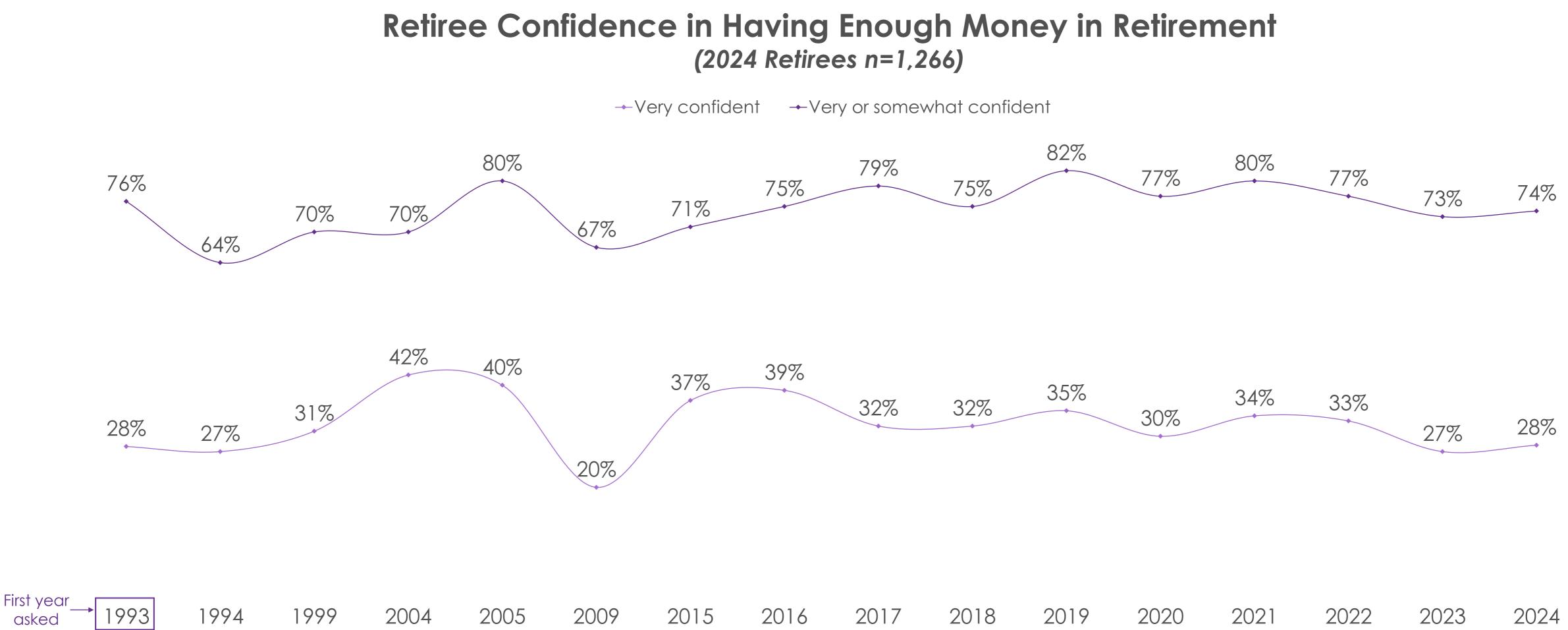


While confidence has risen slightly, still just 2 in 10 workers are very confident in having enough money to live comfortably in retirement.





Comparable to last year, about three-quarters of retirees are confident in having enough money to live comfortably in retirement.



asked



83% of workers are concerned that the increasing cost of living will make it harder to save as much as they want. Down from last year, 78% are concerned inflation will stay high.

Workers' Concern Surrounding Scenarios Impacting Retirement (2024 Workers n=1,255)

Somewhat concerned ■ Very concerned 83% 41% 41% 79% 33% 46% **78%↓** (vs. 86% in 2023) 40% 38% 72%↓ (vs. 76% in 2023) 37% 36% **71%↓** (vs. 80% in 2023) 39% 32% 70% 42% 28% inflation 67%↓ (vs. 74% in 2023) 46% 22%

- money as you want
- retirement system

Inflation will stay high for at least the next 12 months Housing costs will rise

Increasing cost of living will make it harder for you to save as much The U.S. government making significant changes to the American The U.S. economy will go into a recession in the next 12 months You will have to make substantial cuts to your spending because of The stock market will be increasingly volatile and unpredictable



Although down from last year, 7 in 10 retirees are concerned inflation will remain high and 6 in 10 are concerned the economy will go into a recession in the next year.

Retirees' Concern Surrounding Scenarios Impacting Retirement (2024 Retirees n=1,266)

Somewhat concerned ■ Very concerned **72%** ↓ (vs. 79% in 2023) 40% 32% 71% 30% 69% 39% 29% 62% 44% 17% 38% **59%**↓ (vs. 74% in 2023) 22% 56% 35% 20% inflation 55% 24%

retirement system money as you want Housing costs will rise

Inflation will stay high for at least the next 12 months The U.S. government making significant changes to the American The stock market will be increasingly volatile and unpredictable The U.S. economy will go into a recession in the next 12 months

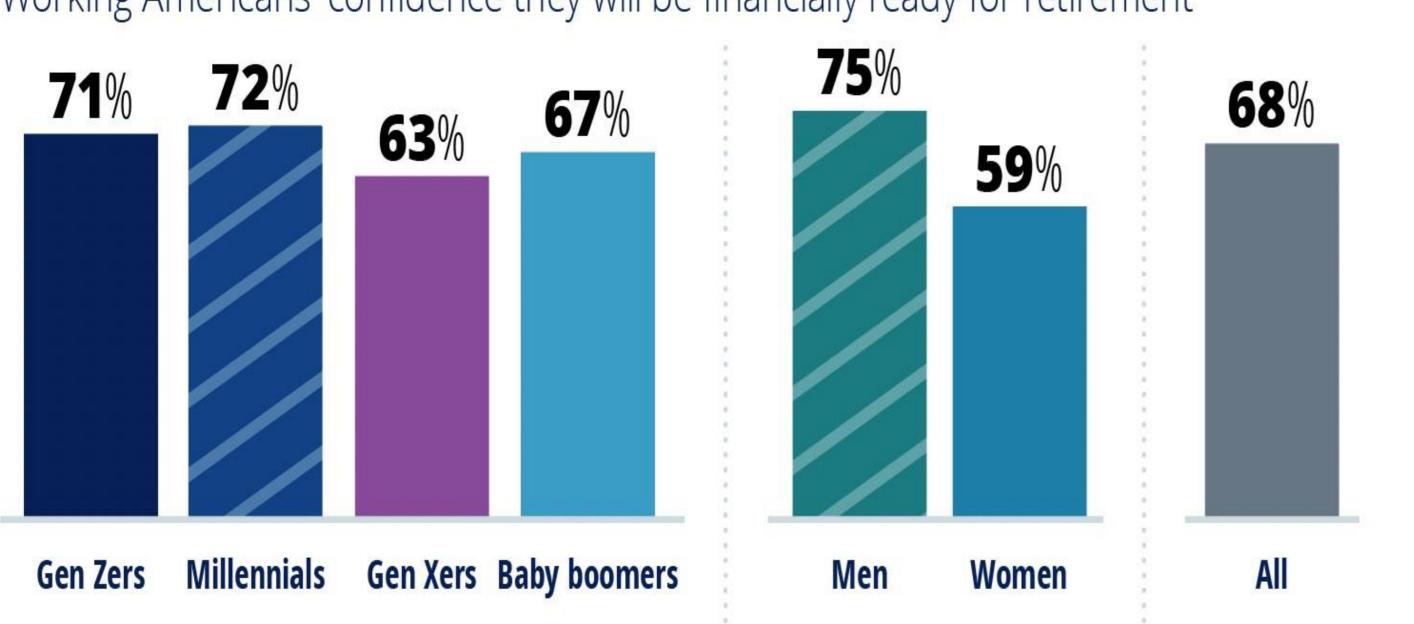
Increasing cost of living will make it harder for you to save as much

You will have to make substantial cuts to your spending because of



Americans confident about their retirement readiness

Working Americans' confidence they will be financially ready for retirement



Source: Empower, Empowering America's Financial Journey, 2023. FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY. Overall, **68%** of working Americans are confident they will be financially ready for retirement

A sense of retirement confidence is shared across generations, with younger generations feeling slightly more confident

Women's retirement confidence trails men's

ans /

I'm so happy to be here.

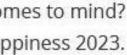
What does financial happiness mean to Americans in a word?

Freedom was the #1 definition.

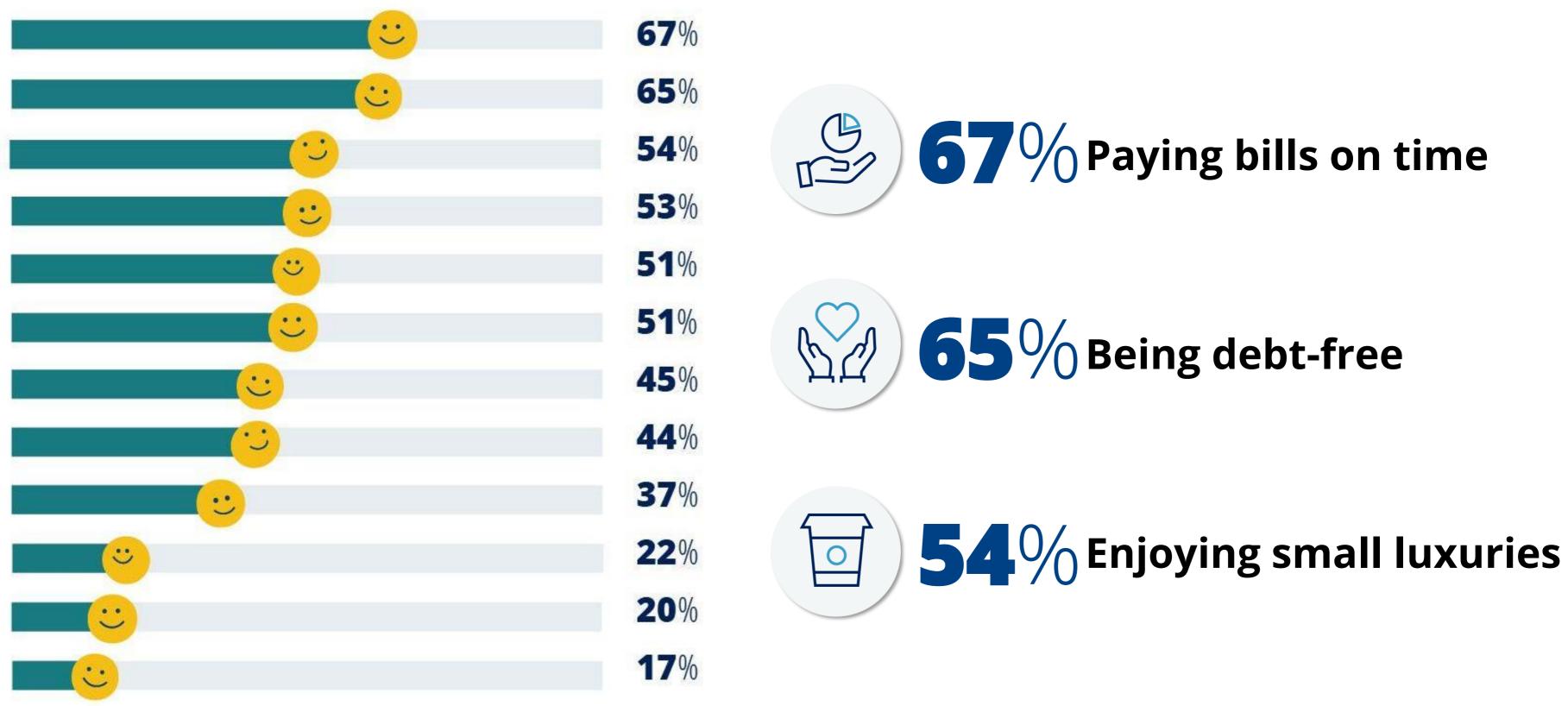
Being debt-free, money, and security followed closely.



Q: When you think of financial happiness, what's the first word or phrase that comes to mind? Empower Financial Happiness 2023.



Defining Financial Happiness



Q: What does financial happiness mean to you? Empower Financial Happiness 2023.

Paying bills on time and in full **Being debt-free** Enjoying 'everyday' small luxuries without worry Being able to afford experiences with loved ones Achieving financial freedom Affording big purchases without worry **Buying/owning a home** Having a good work/life balance Being able to retire when I want Not having to work for a living Having nice things Reaching a certain net worth

Empower Financial Happiness 2023. FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY.



Other Aspects of Confidence



Workers remain confident in having enough to cover basic expenses. Additionally, their confidence in having enough to keep up with inflation has increased.

Worker Confidence Surrounding Retirement (2024 Workers n=1,255)

■ Very confident

Somewhat confident You will have enough money to take care of your basic expenses during 76% 32%↑ 44% your retirement (vs. 26% in 2023) You are doing a good job of preparing financially for your retirement 68% 29%1 39% (vs. 22% in 2023) You will have enough money to take care of your medical expenses 43% 66% 23% during your retirement (vs. 19% in 2023) You will have enough money to keep up with the cost of living/inflation 20% 43% 62%↑ (vs. 58% in 2023) You will have enough money to last your entire life 62% 21% 41% (vs. 17% in 2023)





Retirees' confidence surrounding their finances in retirement remains consistent with 2023. Specifically, 4 in 5 retirees are confident in having enough to cover their basic expenses.

Retiree Confidence Surrounding Retirement (2024 Retirees n=1,266)

Very confident
Somewhat confident

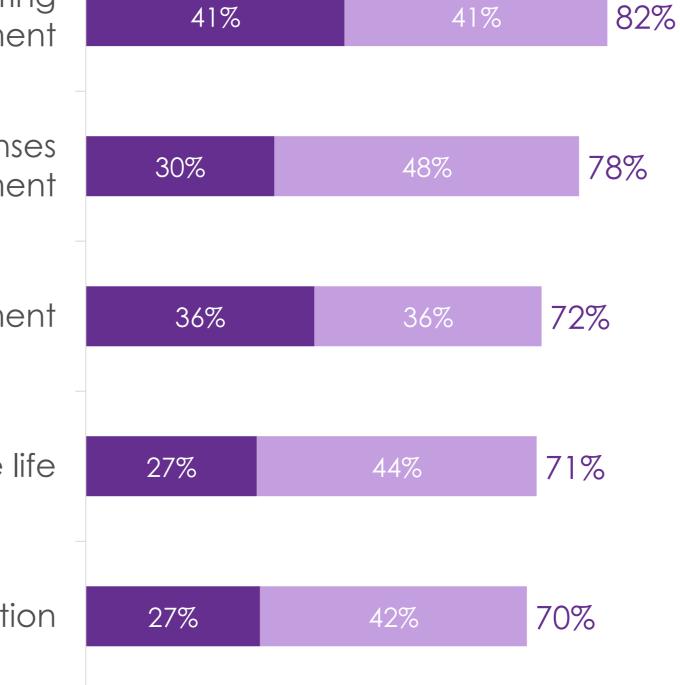
You will have enough money to take care of your basic expenses during your retirement

You will have enough money to take care of your medical expenses during your retirement

You did a good job of preparing financially for your retirement

You will have enough money to last your entire life

You will have enough money to keep up with the cost of living/inflation







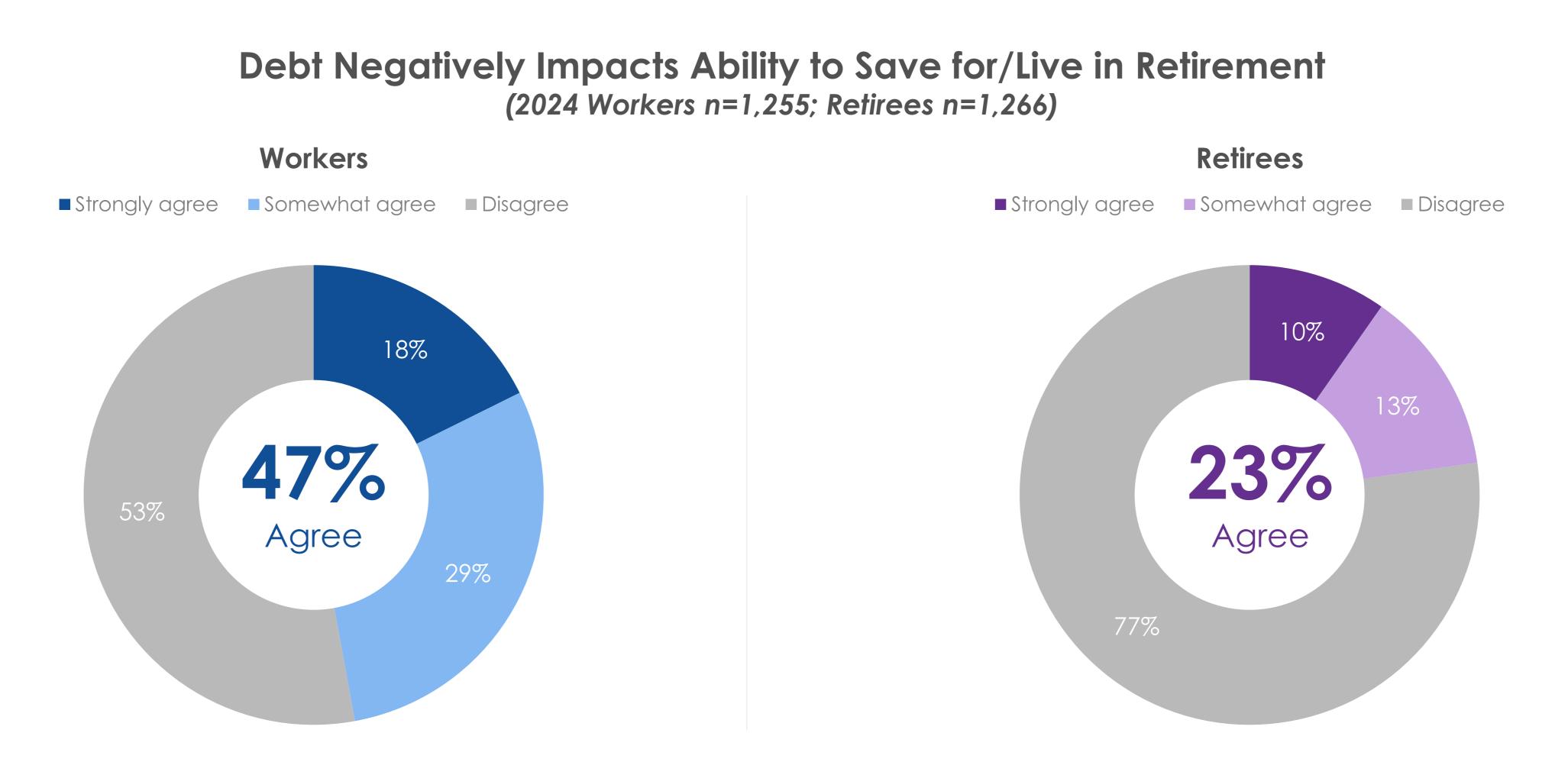
One-third of workers agree saving for retirement is not a priority relative to their other needs. Significantly fewer retirees, only a quarter, agree with this statement.

Retirement Savings is Not a Priority Relative to Current Family Needs (2024 Workers n=1,255; 2024 Retirees n=1,266) **Workers** Retirees Somewhat agree ■ Strongly agree Disagree ■ Not applicable Somewhat agree ■ Strongly agree 4% 6% 6% 6% 17% 20% 23% 58% 62% 61% 61% 57% 54% 54% 24% 23% 25% 25% 19% 18% 16% 12% 10% 9% 8% 7% 8% 7% 2021 2022 2023 2024

Disagree ■ Not applicable 15% 60% 19% 6% 2021 2022 2023 2024



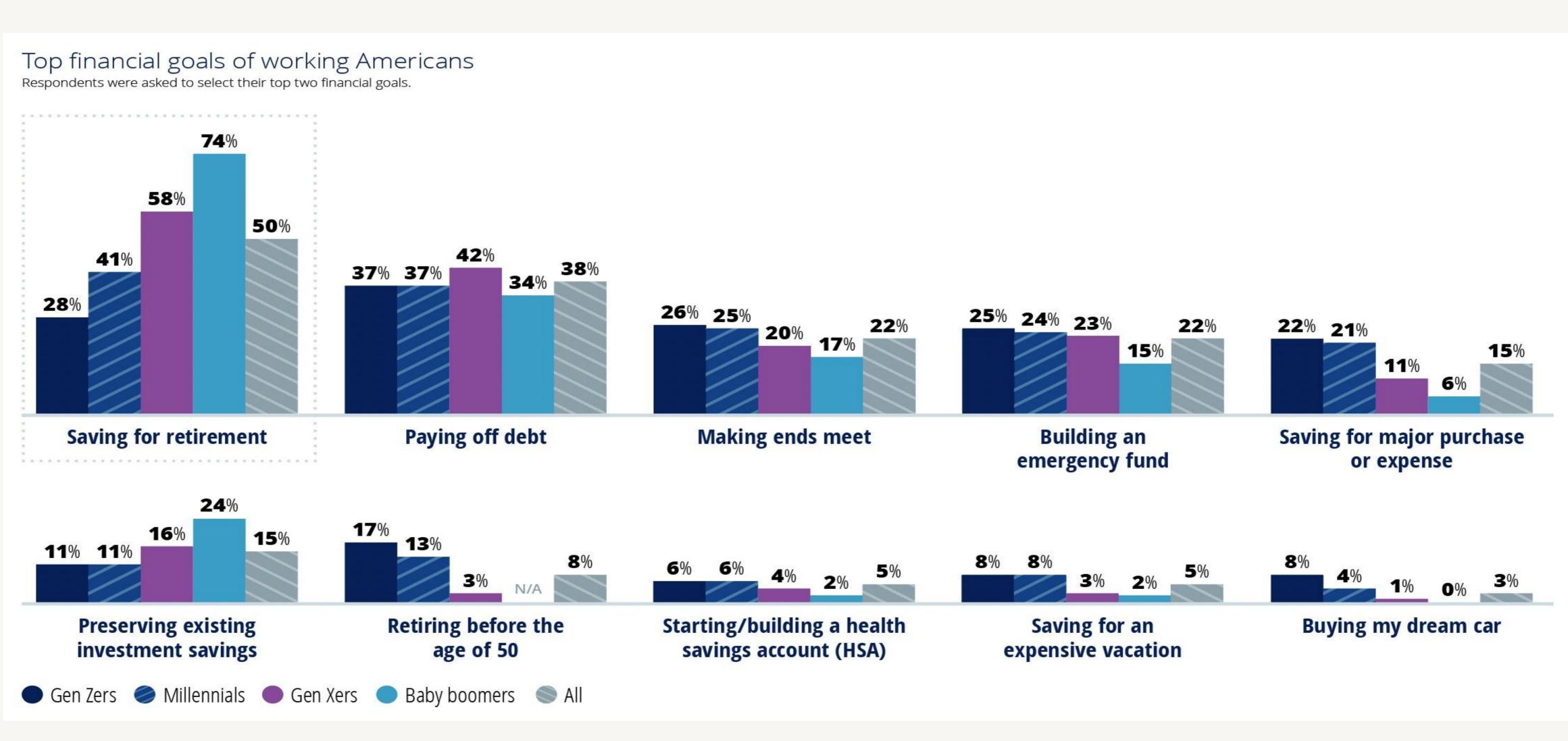
Consistent with last year, nearly half of workers and fewer than a quarter of retirees agree their debt negatively impacts their ability to save for/live in retirement.





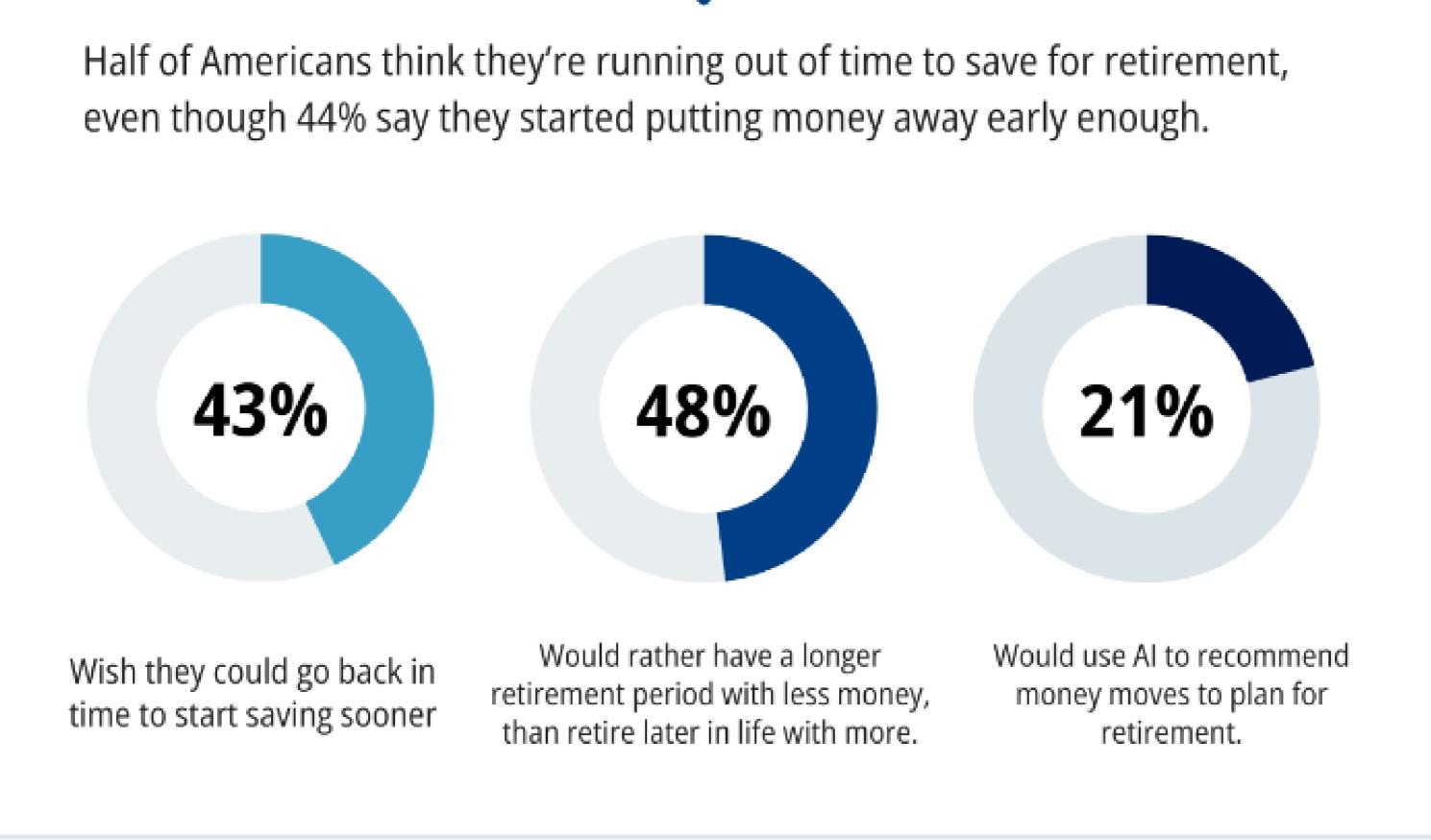


Financial priorities vary across generations



Source: Empower, Empowering America's Financial Journey, 2023. FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY.

Clocking out and cashing in



Q: Considering your money future, how much do you agree or disagree with the following statements? Q: To save myself time, I would use artificial intelligence to ...

The Empower "Time is Money" study is based on online survey responses from 2,204 Americans ages 18+ fielded by Morning Consult from March 11-14, 2024. The survey is weighted to be nationally representative on the following dimensions: age, gender, education, race and region. Results from the survey have a margin of error between +/- 2%. FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY.



Empower "Time is Money" study 2024.



Transition to Retirement



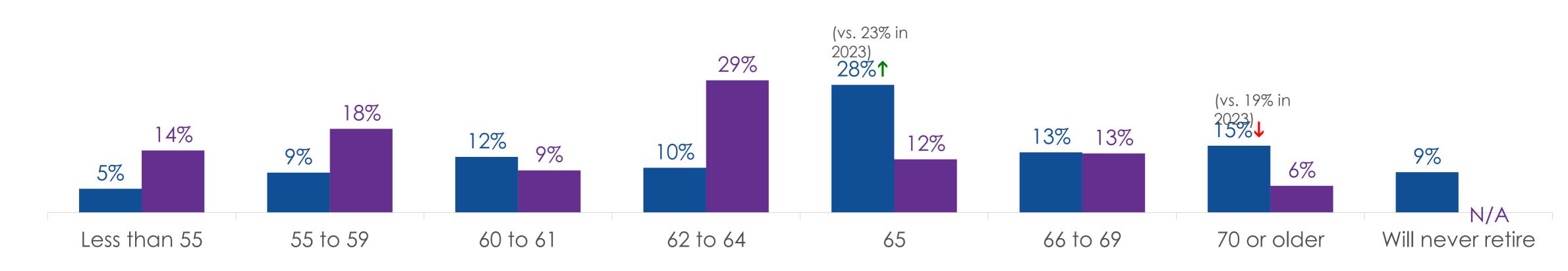


Significantly up, 28% of workers expect to retire at age 65. While over half of workers expect to retire at 65 or older, the majority of retirees (70%) report retiring earlier than age 65.









Figures and n-sizes presented exclude those who answered 'Don't know', said they never worked, or refused to answer; \uparrow =Significantly higher than previous year, \downarrow =significantly lower than previous year

Expected/Actual Retirement age (2024 Workers n=958; 2024 Retirees n=1,157)

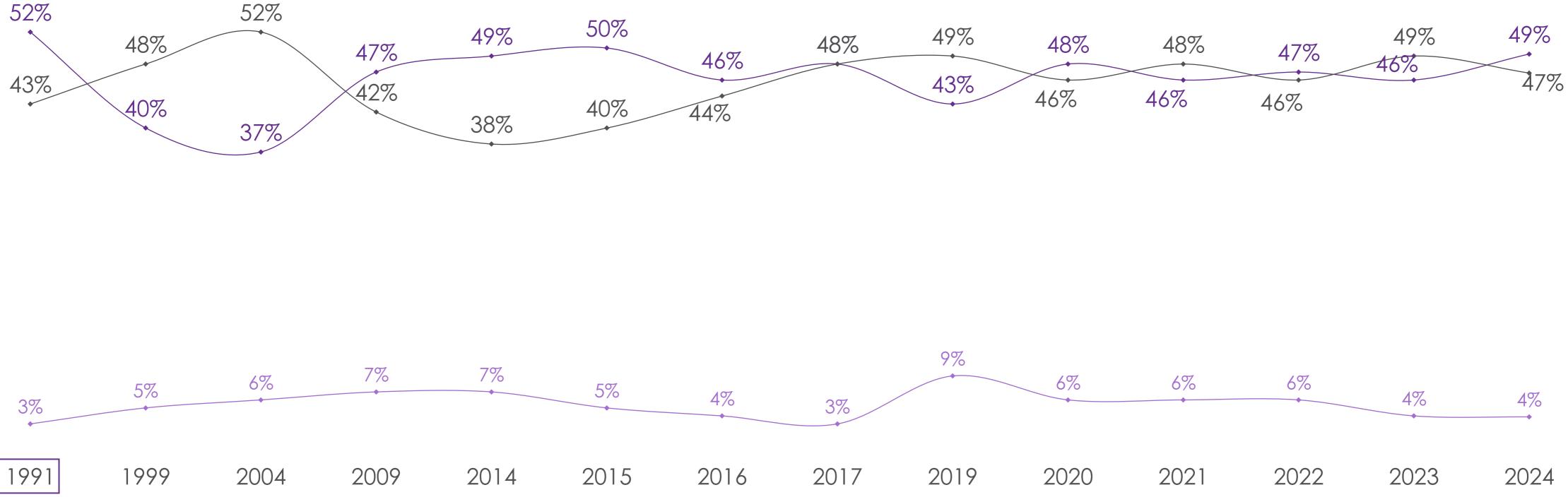
■ Workers ■ Retirees

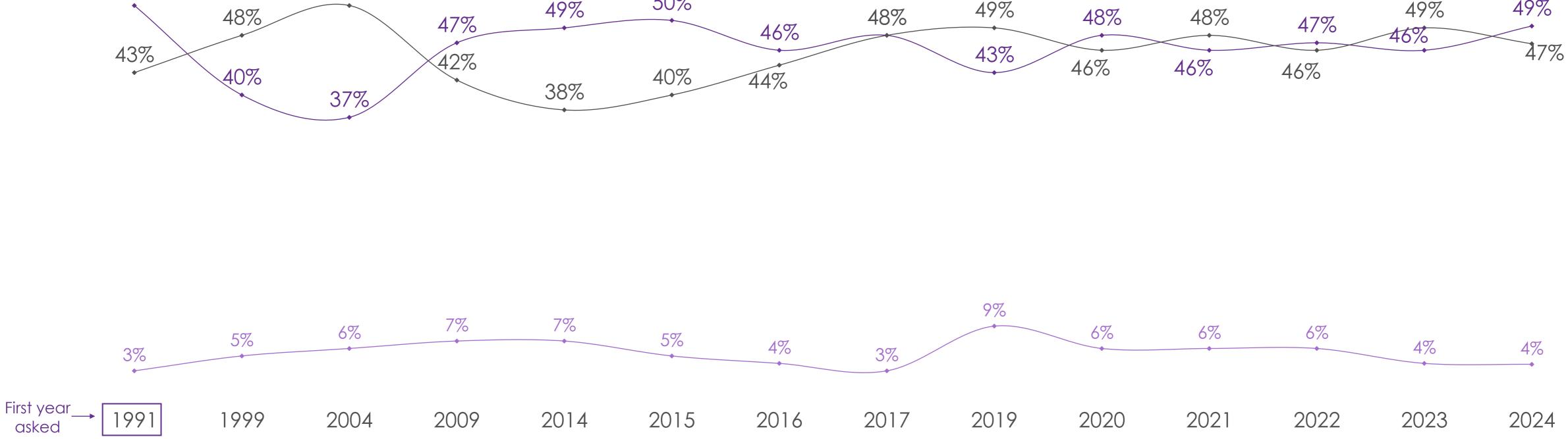
Iedian	Age
'orkers	65
etirees	62



Similar to last year, half of retirees say they retired earlier than expected.







Did You Retire...? (2024 Retirees n=1,266)

 About when planned → Later than planned



2 in 5 retirees say they retired earlier than planned because they could afford to. Up from last year, about 1 in 10 did so due to other work-related reasons.

Reasons Retired Earlier (Retired earlier than planned: 2024 Retiree n=641)

You could afford to retire earlier than you planned

There were changes at your company, such as downsizing, closure or reorganization

You had a health problem or a disability

You wanted to do something else

Your military pension and/or health benefits enabled you to retire earlier*

You were offered an early retirement package or your employer incentivized you to take an early retirement

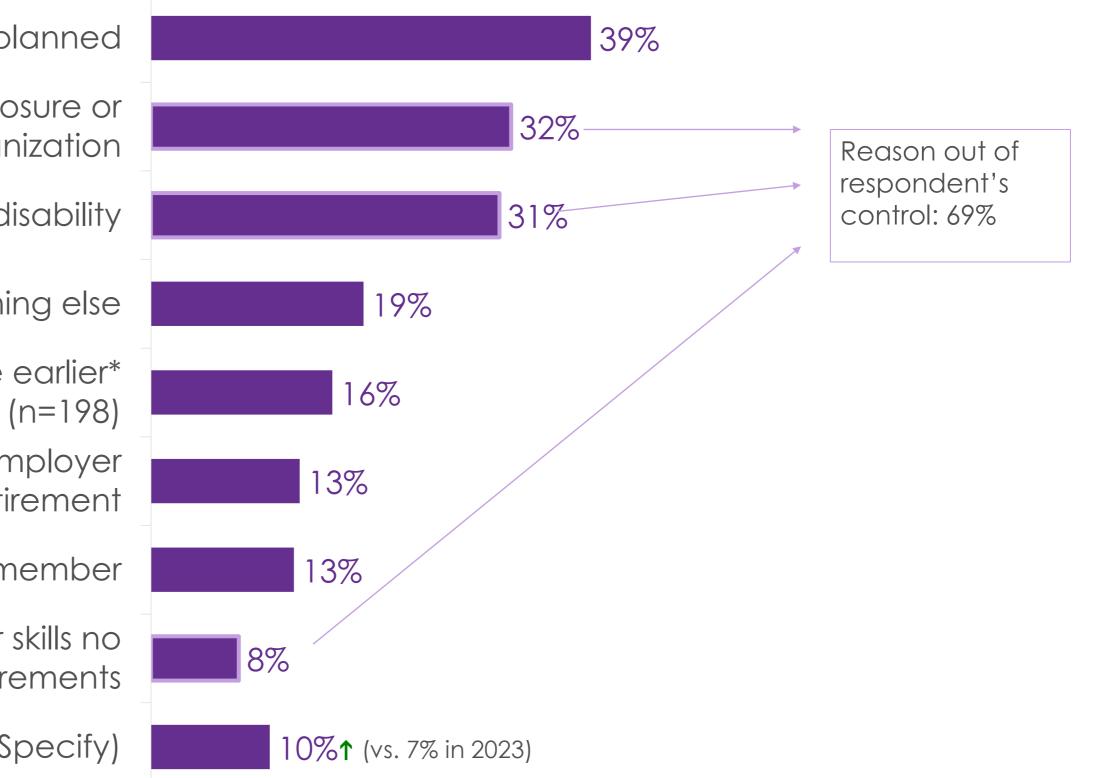
You had to care for a spouse or another family member

Because of changes in the skills required for your job or your skills no longer matching job requirements

You had another work-related reason (Specify)

*Newly added in 2024

 \uparrow =Significantly higher than previous year, \downarrow =significantly lower than previous year

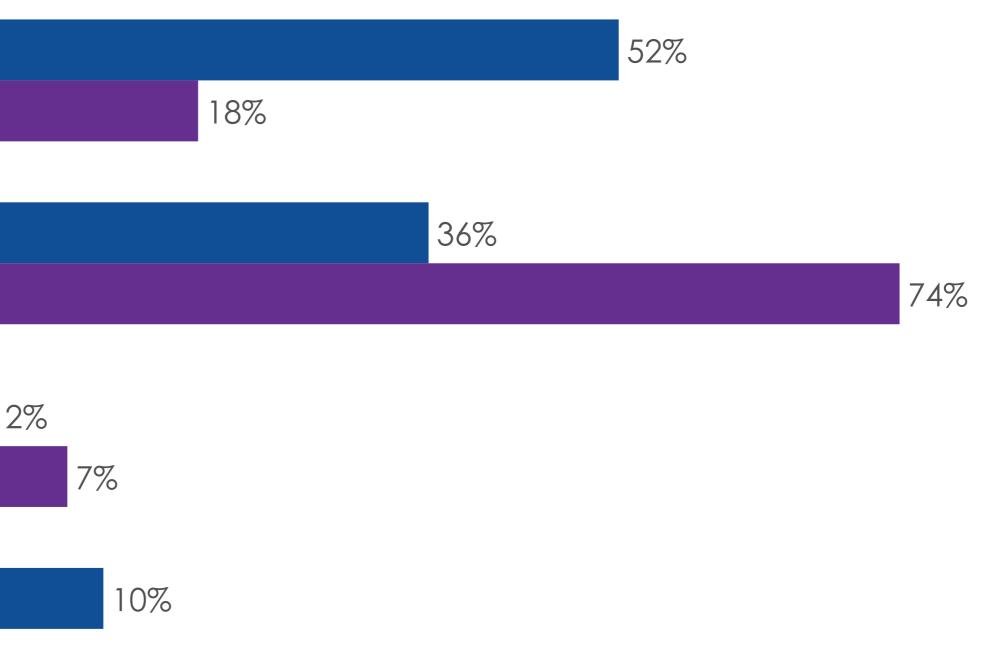




Over half of workers believe they will gradually transition into retirement. However, three-quarters of retirees report they had a full-time stop.

Transition into Retirement (Gave a retirement age: 2024 Workers n=874; 2024 Retirees n=1,157)

■ Workers ■ Retirees Gradual transition or reduction of hours leading to a full-time stop 18% Full-time stop Other 7% 10% Not sure



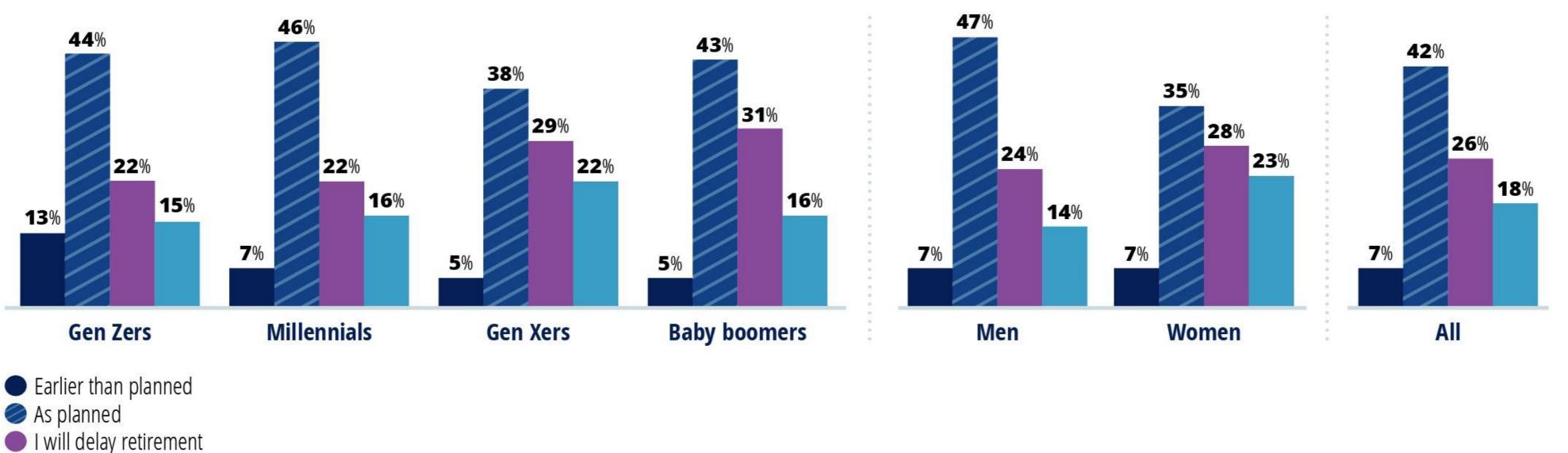
1%



Is there a disconnect? Are workers too confident?

Two-thirds of workplace savers are confident about their financial retirement readiness, yet almost half (44%) expect to delay retirement or feel it's unattainable





I feel I'll never be able to retire

Empower, Empowering America's Financial Journey, 2023.FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY.RO3513659-0424

The retirement clock is ticking

Average expected retirement age pushes back 3 years – and 5 years for those without a financial plan, on average. Gen Z hopes to retire the earliest, at age 54 - but they've adjusted estimates from age 49 just 12 months ago.

37%

Of Americans (50% Gen X) say **retiring** by a certain age is the meaning of financial happiness.



At what age do you anticipate retiring given the economic environment?



Q: At what age did you anticipate retiring 12 months ago? And right now, given the existing economic environment? Empower Financial Happiness 2023.



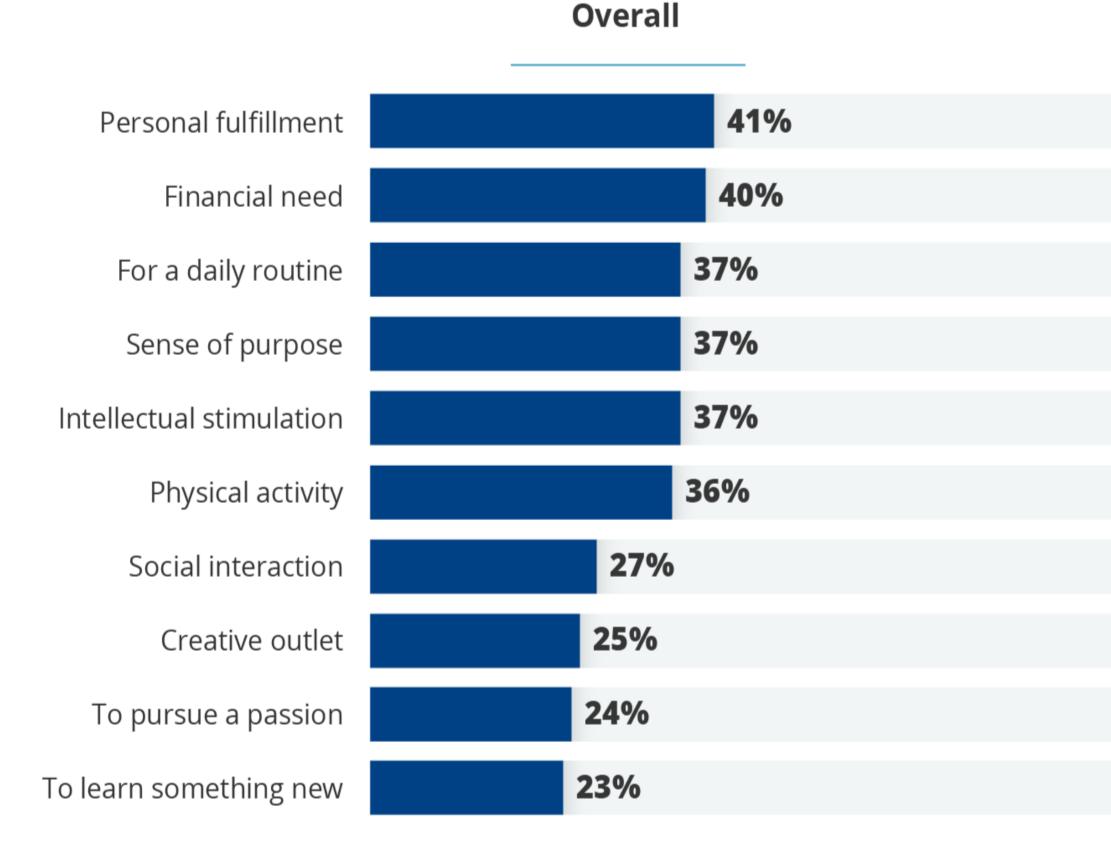






Work in retirement: More than a financial need

Top reasons for going back to work after retiring



Methodology: Empower survey of 1,009 Americans, conducted in July 2023 by Fractl on behalf of Empower. Among respondents, 10% were baby boomers, 24% were Gen X, 56% were millennials, and 10% were Gen Z. Additionally, 47% were women, 52% were men, and 1% were nonbinary. All data referenced in this article is from the survey.

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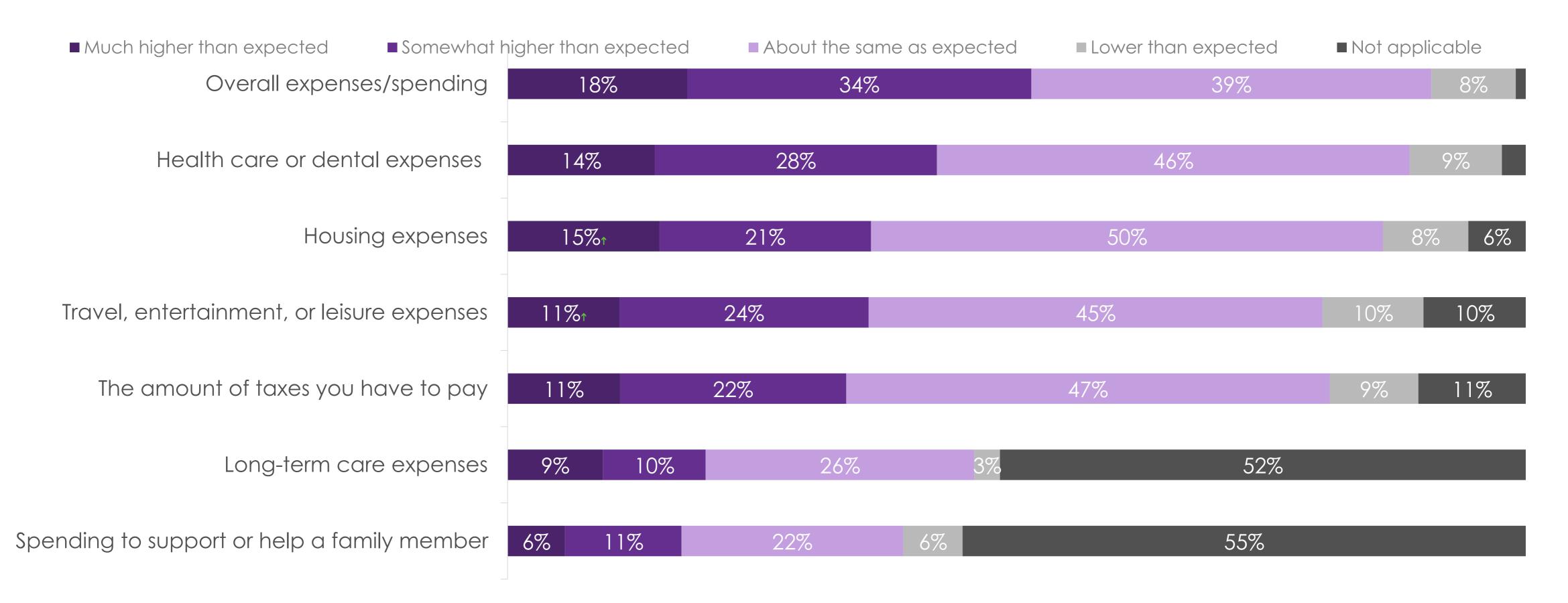
58% of Americans were open to working in retirement – and another 20% unsure.

58% of baby boomers would go back to work after retiring because of **financial need.** Among baby boomers willing to continue working, 66% wanted a **remote** job.



Over half of retirees say their overall spending is higher than they expected. Up from last year, over one-third of retires say their travel or leisure expenses are more than they expected.

Expenses in Retirement (2024 Retirees n=1,266)





Nearly 4 in 5 retirees agree they are able to spend money how they want. Almost 7 in 10 believe they are having the retirement lifestyle they envisioned.



You are able to spend money how you want within rec

You are having the retirement lifestyle you envision

You spend less than you could because you would like to leave a leg inherita

Not previously asked

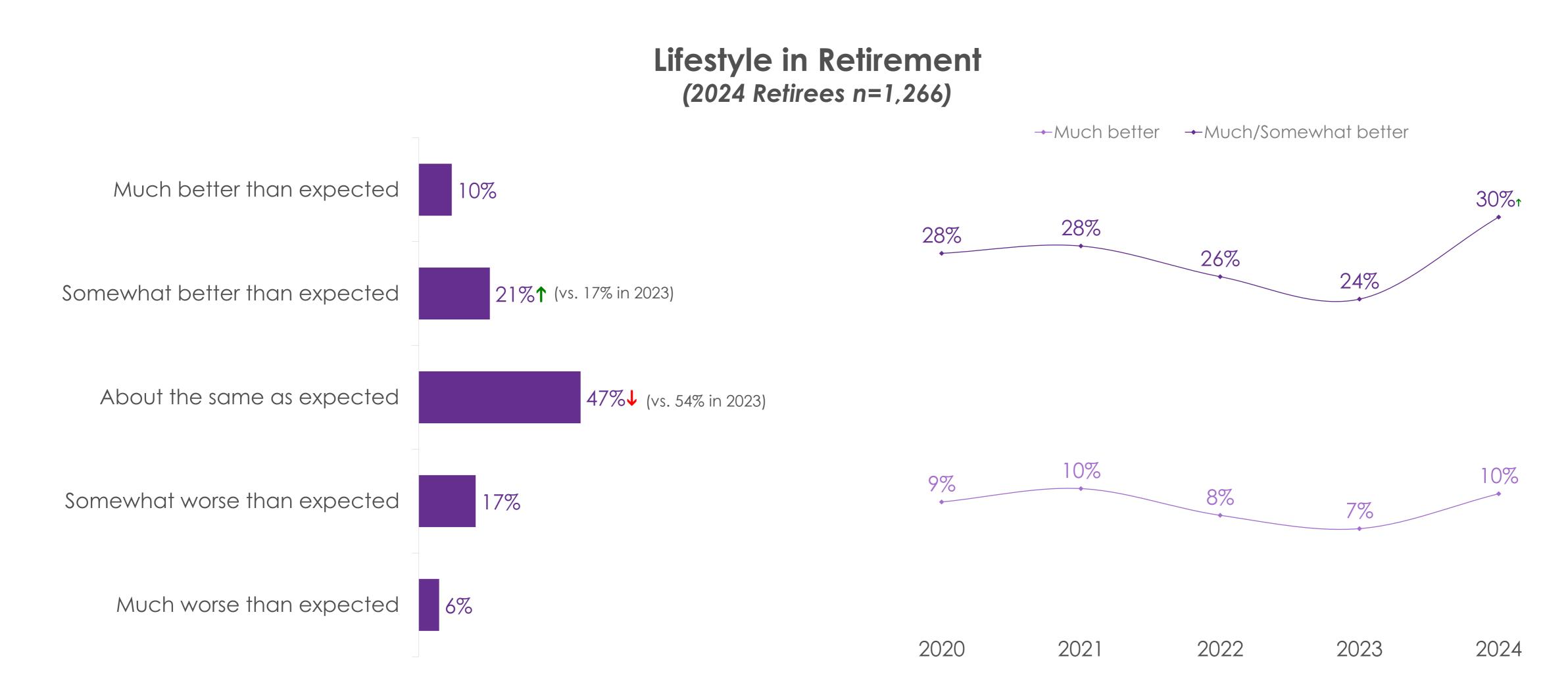
Retirement Lifestyle (2024 Retirees n=1,266)

Strongly Agree
Somewhat Agree
Somewhat Disagree ■ Strongly Disagree

ason	30%	48%	10%	12%
oned	24%	43%	18%	14%
gacy ance	7% 24%	39%	29%	,)



Compared to 2023, a greater share of retirees describe their retirement lifestyle as at least somewhat better than expected.



 \uparrow =Significantly higher than previous year, \downarrow =significantly lower than previous year

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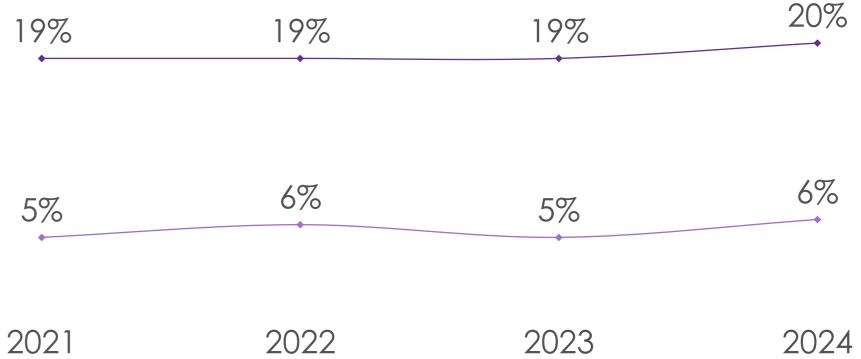
Sources of Information for Retirement



Over a third of workers suggest they do not know where to go for financial or retirement planning advice, more so than the 1 in 5 retirees who feel the same.

Do Not Know Who to go to for Good Financial/Retirement Advice (2024 Workers n=1,255; 2024 Retirees n=1,266) Retirees Workers -Strongly agree -Strongly/Somewhat agree -Strongly agree 38% 38% 37% 36% 19% 19% 13% 12% 11% 10% 6% 5% 2021 2022 2023 2024

-Strongly/Somewhat agree







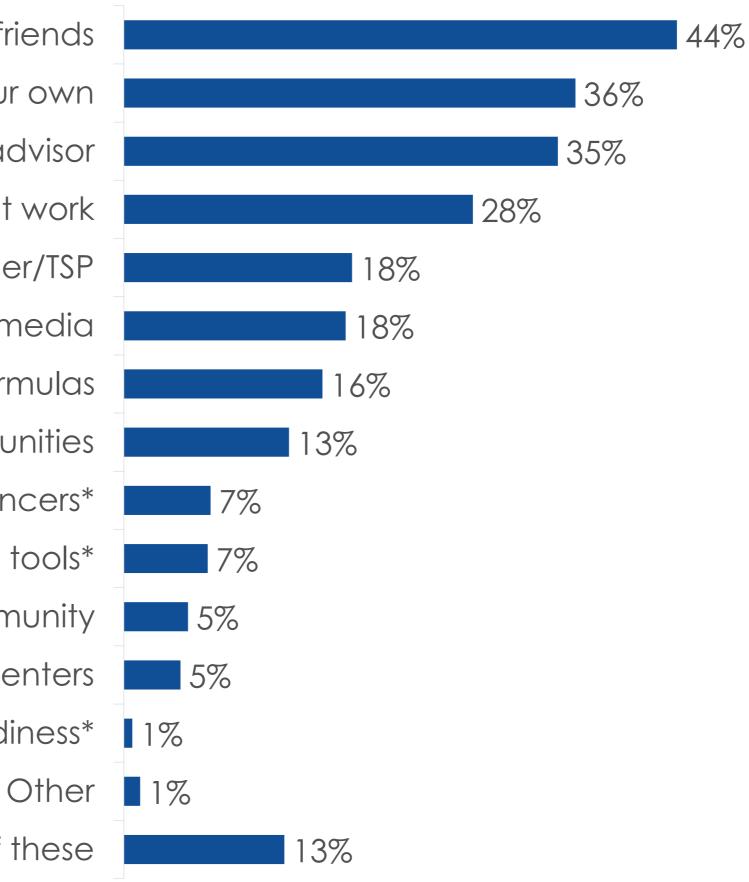
Over 2 in 5 workers use their family and friends as sources of information for retirement planning. Over a third go to online resources or a financial advisor.

Sources of Information (2024 Workers n=1,255)

Family and friends

- Online resources and research you do on your own
 - A personal, professional financial advisor
- Your employer or information you receive at work
- Representatives from your workplace retirement plan provider/TSP
 - Financial experts or gurus in the media
- Online advice or advisors that provide guidance based on formulas
 - Online and social media posts or communities
 - Social media influencers*
 - ChatGPT or other AI tools*
- Non-profit organizations that focus on serving a specific group or community
 - Libraries or community centers
 - DoD Office of Financial Readiness* 1%

 - None of these



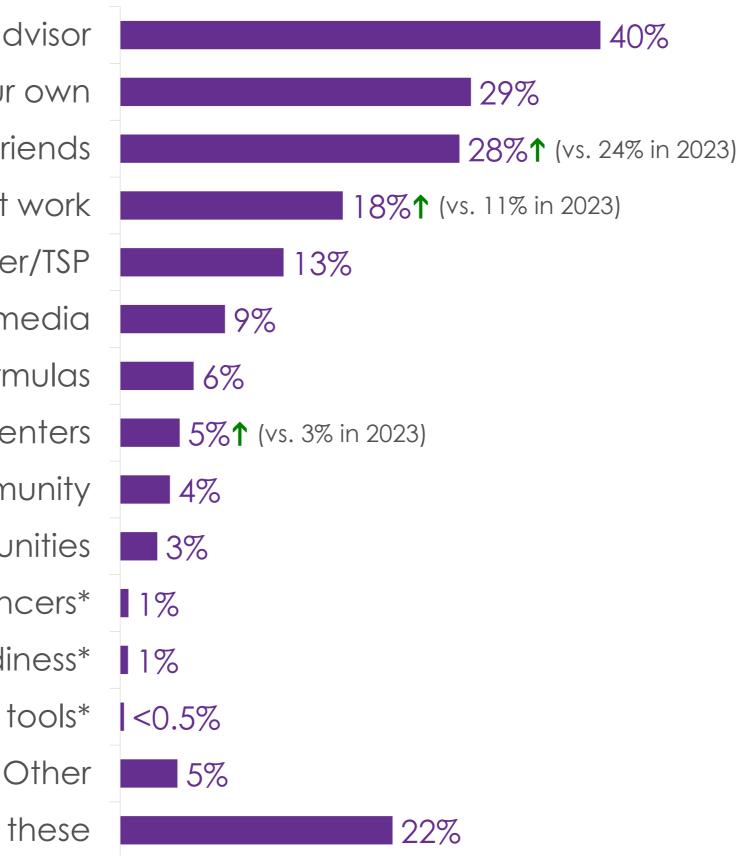


4 in 10 retirees use a financial advisor as a source of information. Significantly more retirees this year are going to family/friends, employers, and libraries/community centers.

Sources of Information (2024 Retirees n=1,266)

- A personal, professional financial advisor
- Online resources and research you do on your own
 - Family and friends
 - Your employer or information you receive at work
- Representatives from your workplace retirement plan provider/TSP
 - Financial experts or gurus in the media
- Online advice or advisors that provide guidance based on formulas
 - Libraries or community centers 5%↑ (vs. 3% in 2023)
- Non-profit organizations that focus on serving a specific group or community
 - Online and social media posts or communities
 - Social media influencers* 1%
 - DoD Office of Financial Readiness* 1%
 - ChatGPT or other AI tools* <a>

 - None of these







People want financial coaching

+2 in 5 Americans (44%) wish their employer offered more one-on-one financial help.



- 39% say their employer doesn't offer enough financial planning support.
- 71% say retirement plan matching is a top employee benefit; 54% wish their job automatically enrolled them into a 401(k) plan.

2024 salary goals include making enough to pay bills on time (45%) and to retire when they want **to (39%).** Some 38% (55% Gen Z) believe they don't get paid enough to go above and beyond their current job description.

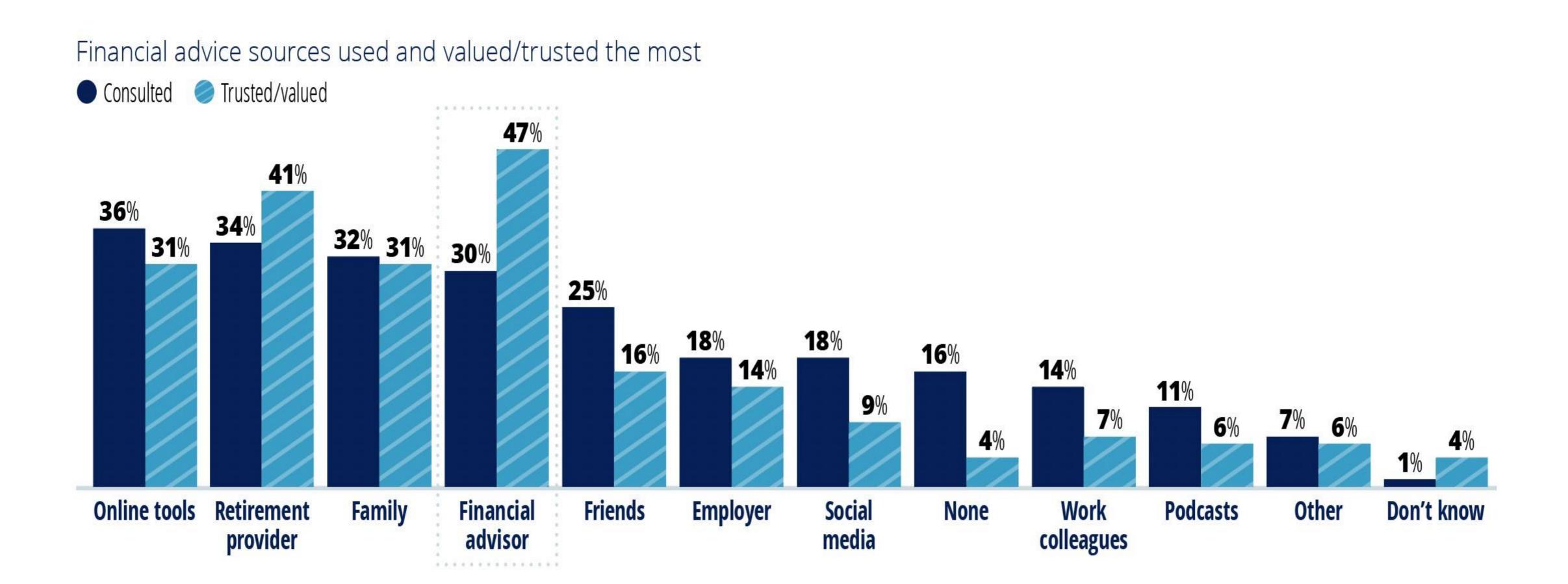
The Empower "Who's the Boss" study is based on online survey responses from 1,117 American workers ages 18+ fielded by Morning Consult from January 3-4, 2024. FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY. RO3513659-0424





Empower "Who's the Boss" study 2024.

Strong demand for advice across different sources



Source: Empower, Empowering America's Financial Journey, 2023. FOR PLAN SPONSOR OR FINANCIAL PROFESSIONAL USE ONLY.



Having a financial plan can boost happiness



O / **YO** believe their employer has a responsibility to help with financial planning, especially for retirement with 401(k) options.

Empower Financial Happiness 2023.

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57%

"I wish I would have gotten financial **advice sooner**." 45%

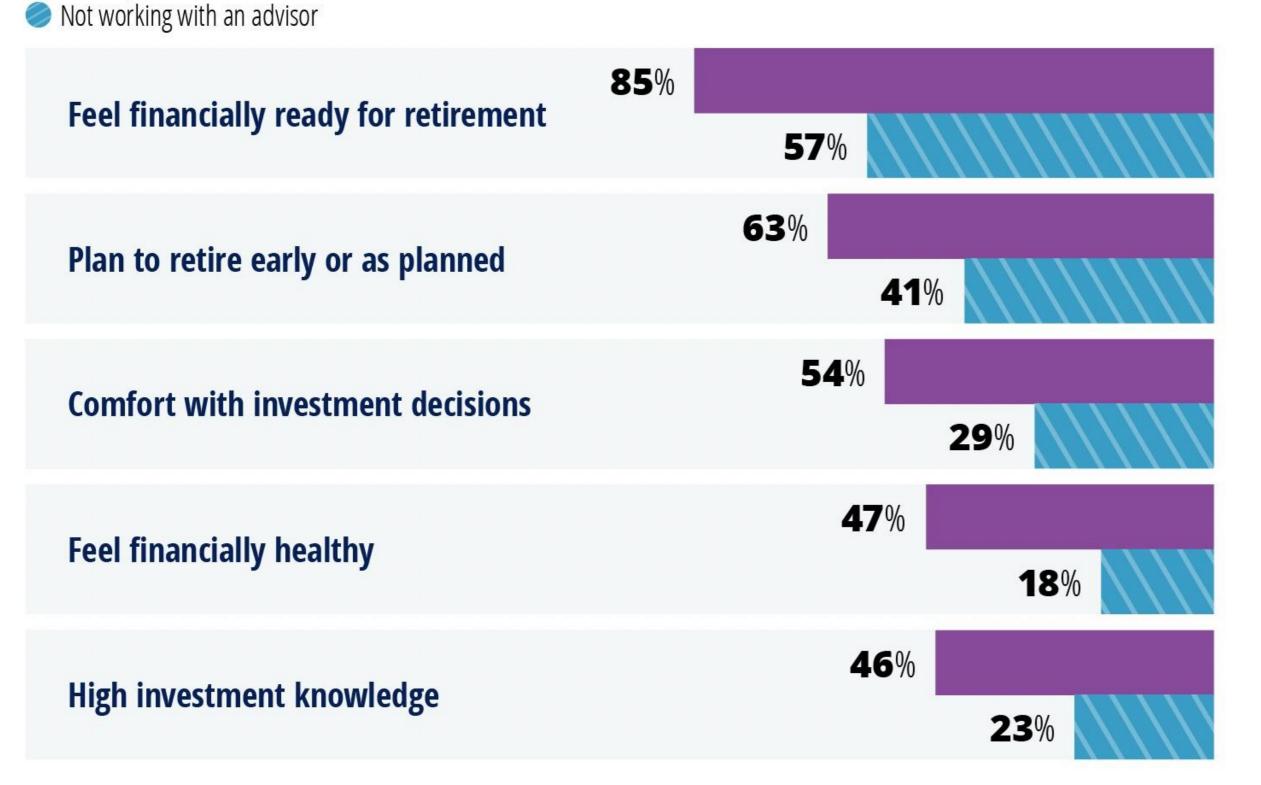
"I haven't gotten the financial advice I need."

58% GEN Z | 68% MIL. 65% YOUNGER GENS | 52% OLDER GENS 55% GEN Z | 57% MIL. 56% YOUNGER GENS | 38% OLDER GENS

Working with an advisor makes a difference

Percentage of individuals rating financial attributes higher when working with an advisor

Working with an advisor

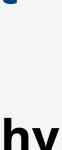


Q: How confident are you that you will be ready for retirement financially?; Q: How comfortable are you when it comes to making investment decisions?; Q: How financially healthy do you feel?; Q: How would you assess your overall knowledge about investing?; Q: Thinking about when you will retire, what do you think is most likely scenario for you? Empower, Empowering America's Financial Journey, 2023.

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People who use an advisor compared to those who don't are more likely to:

- Feel more **financially healthy** and confident about their retirement readiness.
- Plan to retire early or as planned.
- Consider themselves to be \bullet knowledgeable about investing.
- Be more **comfortable** making \bullet investment decisions.





Retirement Income



4 in 10 workers who are participating in their workplace retirement plan intend to roll their money into an IRA. This year, significantly more workers are likely to purchase an annuity.

What to do with Retirement Savings (Currently contributing money to employer's retirement savings plan: 2024 Workers n=695)

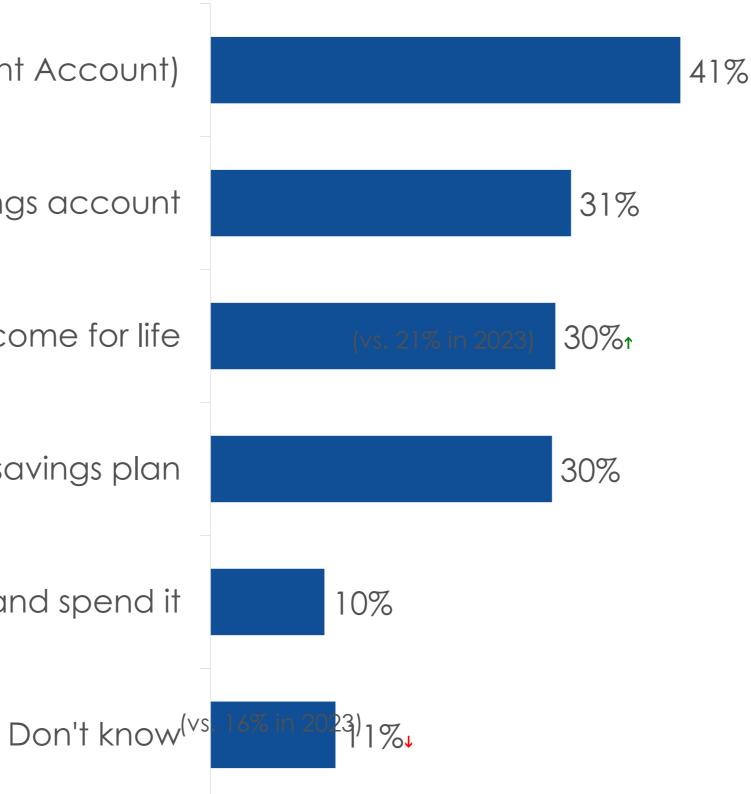
Roll it into an IRA (Individual Retirement Account)

Cash it out and put it into another investment or savings account

Purchase a product that guarantees monthly income for life

Keep the money in your workplace retirement savings plan

Cash it out and spend it

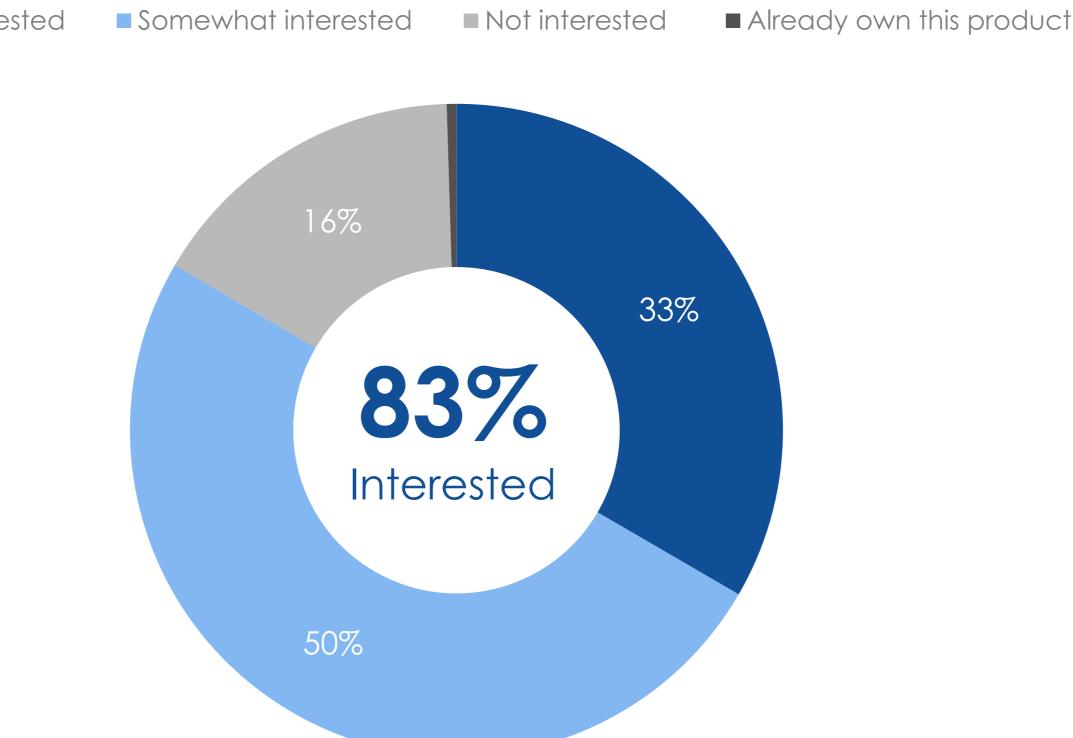




Over 8 in 10 plan participants would be interested in using their retirement savings to purchase a product that would guarantee them monthly income for life.

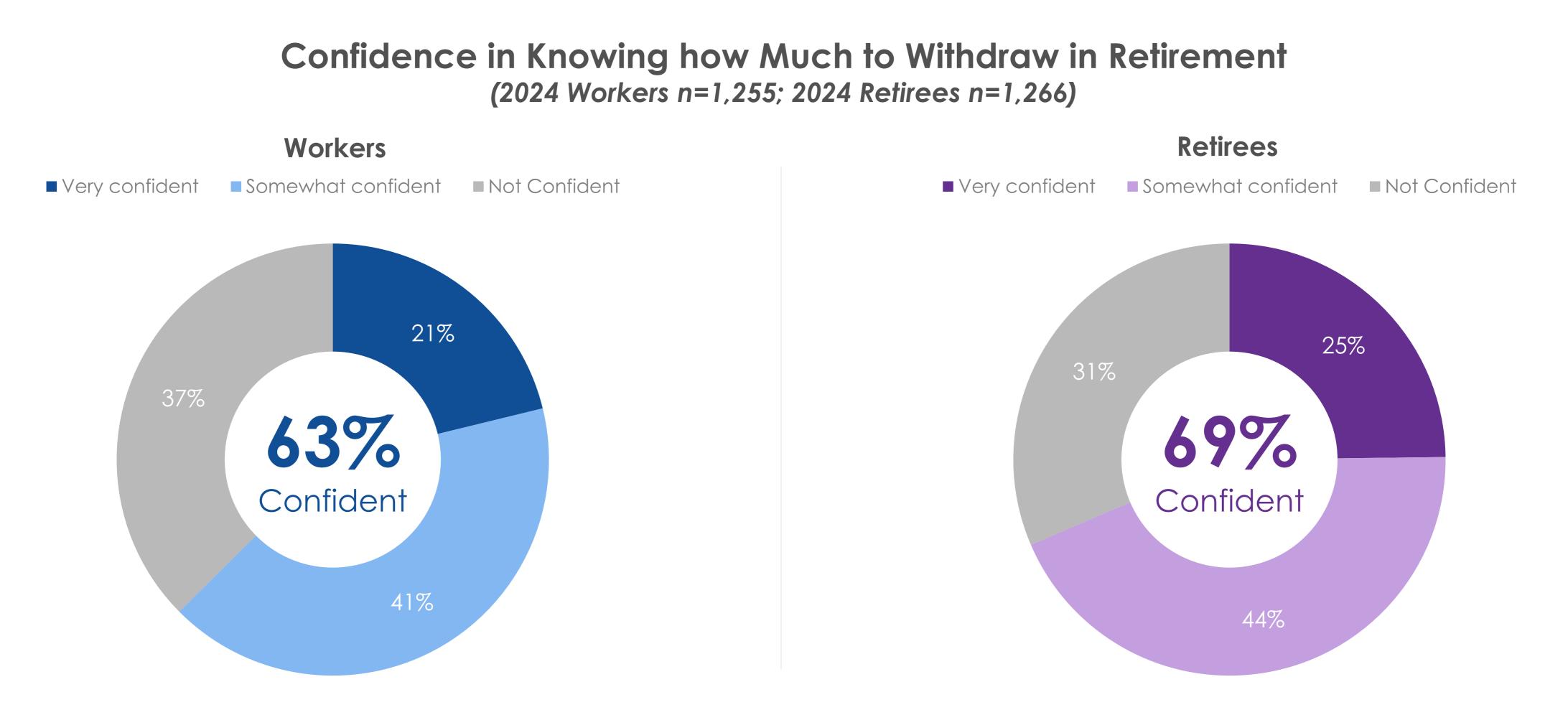
Interest in Purchasing a Guaranteed Income Product with Retirement Savings (Participating in workplace retirement plan: 2024 Workers n=695)

Very interested





Nearly two-thirds of workers and 7 in 10 retirees are confident they know how much to withdraw from their retirement savings and investments in retirement.







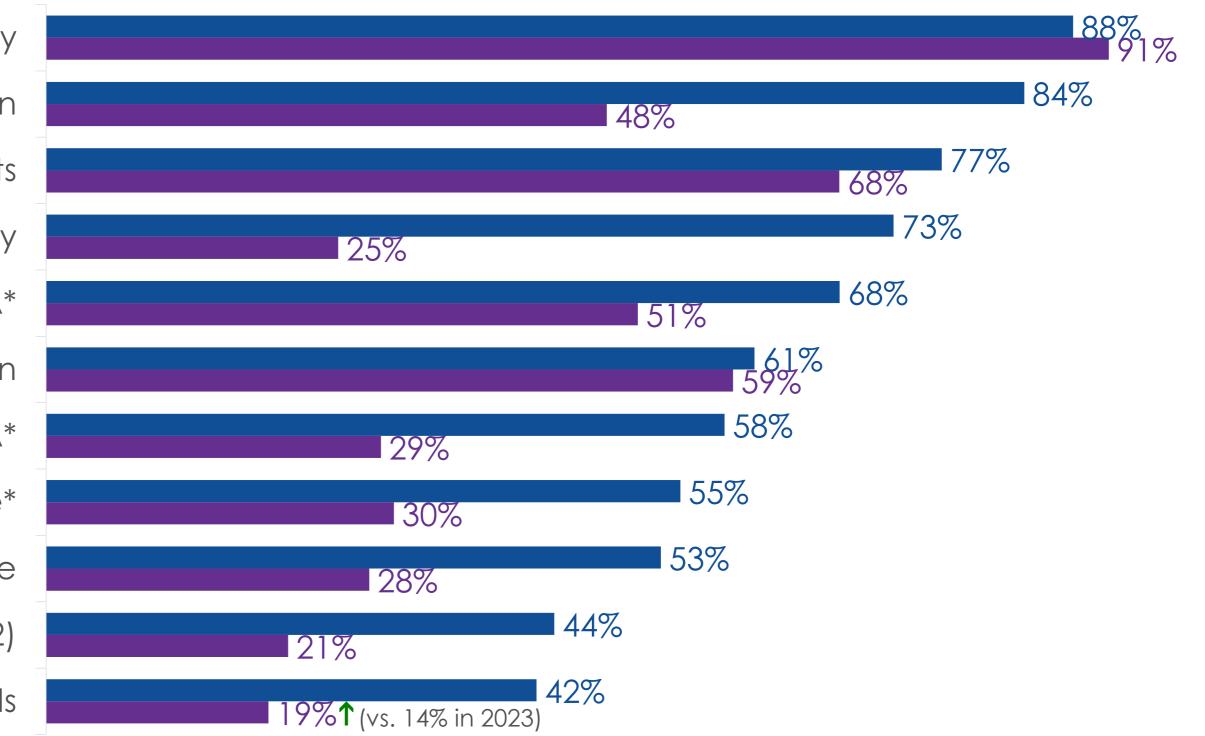
Social Security remains the top source of income Americans expect/receive in retirement, however, retirees are more likely to report it as a source than workers expect it to be.

Sources of Income in Retirement (Plan to retire or have retired: 2024 Workers n=1,171; 2024 Retirees n=1,266)

- Social Security
- A workplace retirement savings plan
- Personal retirement savings or investments
 - Work for pay
- A regular individual retirement account or IRA*
 - A defined benefit or traditional pension plan
 - A Roth individual retirement account or IRA*
- Home equity, real estate, or property for rental income*
 - A product that guarantees monthly income for life
- VA disability benefits* (Workers n=309, Retirees n=502)
 - Financial support from family or friends

- ^ Only asked of military individuals or spouses/partners of individuals who serve/served in the military
- \uparrow =Significantly higher than previous year, \downarrow =significantly lower than previous year;

■ Workers ■ Retirees





^{*} Newly added in 2024

The Currency: Research and content to advance retirement savings



Find out more at empower.com/the-currency

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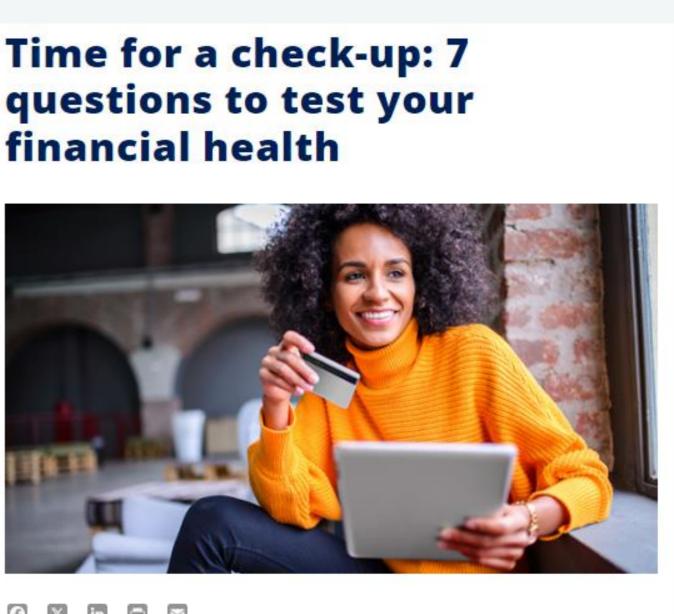


How much do Americans think their time is worth?

\$240/hour

Time is Money

It's a race against the clock: New Empower research unveils how Americans value their time in pursuit of financial goals and retirement - and what it's worth to achieve the good life.





Disclosures

regarding your specific situation. This is not a solicitation or offer to sell securities.

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On August 1, 2022, Empower announced that it is changing the names of various companies within its corporate group to align the names with the Empower brand. For more information regarding the name changes, please visit empower.com/name-change.

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DISCUSSION







July 11 — EBRI Research Committee Meeting (Members Only)

July 18 — EBRI DEI Council Meeting (Members Only)

September 26 — EBRI Financial Wellbeing Symposium

Please visit ebri.org for more information or contact info@ebri.org



